

DATE: April 13, 2023

TO: Honorable Members of the Audit Committee

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor Activity Report – March 2023

This report provides information on the Office of the City Auditor's activities as of March 2023. This includes any audit reports issued during the month of March, the status of current audit projects, and a list of planned audits that have not yet started.

The "Target Completion Date" provided for each audit project indicates our estimate of when the audit report will be issued. However, future circumstances may delay report issuances, such as delays in receiving data for review, numerous and extensive findings that require further evaluation, and additional discussions with management to demonstrate that our audit findings are valid and recommendations for improvement are necessary.

Audit reports and other work products were issued in March 2023

03/02/2023

<u>Performance Audit of the San Diego Housing Commission's Homelessness Services Contract Management</u>

SDHC's Homelessness Services Contract Management Audit Highlights

03/02/2023

March 2023 - Audit Recommendation Follow-Up Report

Audits in Progress - Report Writing Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Engineering & Capital Projects	The overall objective of this audit is to determine if the City adequately considers CIP project funding during the prioritization, review, and approval processes to help ensure projects are completed as quickly and cost-effectively as possible.	May 2023	1,928	2,400
IT Integrated Performance Audit of the San Diego Police Department - Body Camera Usage	The objective of the IT audit component of this audit is to evaluate the IT security of the City's Body Worn Camera Usage. The findings and recommendations will be published confidentially in accordance with Government Auditing Standard 6.63.	June 2023	325	300

Audits in progress in the Fieldwork Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Personnel (Citywide) Classified Employee Hiring Process	Determine whether changes to the City's hiring process and Civil Service Rules would increase the efficiency and effectiveness of the hiring process for classified employees.	July 2023	1,188	1,800
Fire-Rescue: Brush Management and Fire Prevention	Objective 1: Determine whether the City conducts regular and effective brush management on City-owned lands within high wildfire-risk zones. Objective 2: Determine whether the City conducts regular inspections of private property in	July 2023	1,263	1,600

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
	accordance with City-established wildfire			
	resiliency goals.			
Street	Determine whether the Transportation	August	1,079	1,600
Maintenance	Department adequately plans for street	2023		
Efficiency and	maintenance to ensure that repairs are			
Equity	efficient, effective, and equitable.			

Audits in Progress - Planning Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
San Diego Police Department - Overtime	Objective 1: Determine if SDPD's overtime policies are in line with best practices. Objective 2: Determine if SDPD's overtime policies are followed. Objective 3: Determine if SDPD's overtime costs are in line with comparable police agencies. Objective 4: Determine what factors contribute the most to SDPD overtime costs and if there are opportunities to reduce overtime costs.	TBD	277	2,100
Annual Mission Bay and San Diego Regional Parks Improvement Funds Audit FY2022	The Annual Mission Bay Funds Audit is required by the City Charter, Article V, Section 55.2 (e). The objective of this audit is to verify the prior fiscal year collection, allocation, and use of Mission Bay Funds are in compliance with City Charter requirements.	TBD		320
High-Risk Re- Review: Topic 1	The tentative objective for this audit is to determine the extent to which the City is still implementing the identified	TBD	67	1,000

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Pedestrian Safety	(or similar) recommendations in OCA's 2016 Pedestrian Safety audit.			

Other Audit Activity

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Follow-up on Audit Report Recommendations	We report the implementation status on a semi-annual follow-up report, and we periodically issue other recommendation follow-up reports. We issued the first of two recommendation follow-up reports on September 14, 2022 and March 2, 2023, and we updated our interactive recommendation tracking dashboard to accompany the report.	On-going	578	1,000
Fraud, Waste, and Abuse Hotline	City Auditor investigative staff reviews Fraud Hotline calls received and performs investigations for allegations of material fraud, waste, or abuse. Reports are issued for substantiated fraud-related allegations, and we issue a Quarterly Fraud Hotline Report with the status of activities.	On-going	2,570	2,960

Audit Reports and Other Work Products Completed During FY2023

07/20/2022

Performance Audit of SDPD's Use and Management of Body Cameras

SDPD's Use and Management of Body Cameras Highlights

07/20/2022

City Auditor's Quarterly Fraud Hotline Report - Q4 Fiscal Year 2022

08/02/2022

Performance Audit of Mission Bay and San Diego Regional Parks Improvement Funds, Fiscal Year 2021

• Mission Bay and San Diego Regional Parks Improvement Funds - Report Highlights

09/14/2022

September 2022 - Audit Recommendation Follow-Up Report

• Recommendation Follow-Up Dashboard

09/15/2022

Office of the City Auditor FY2024 Budget Request Memo

10/6/2022

Performance Audit of the City's Get It Done Application and Service Requests Management

Get It Done Application and Service Requests Management Report Highlights

10/6/2022

<u>City Auditor's Quarterly Fraud Hotline Report - Q1 Fiscal Year 2023</u>

10/6/2022

<u>Agreed-Upon Procedures Report Related on Central Stores Physical Inventory - Fiscal Year 2022</u>

11/14/2022- (Reissued 12/20/2022)

Performance Audit of the City's Towing Program

• <u>City's Towing Program Audit Report Highlights</u>

03/02/2023

<u>Performance Audit of the San Diego Housing Commission's Homelessness Services Contract Management</u>

• SDHC's Homelessness Services Contract Management Audit Highlights

03/02/2023

March 2023 - Audit Recommendation Follow-Up Report

FY2023 Planned Audits Not Yet Started

Planned Audits	Estimated Audit Hours
Annual Central Stores Inventory Agreed-Upon Procedures Review FY 2023	20
IT Performance Audit of Fire-Safety Department's Network Security	1,000
High-Risk Re-Review: Topic 2	1,000
San Diego Housing Commission: Property Acquisition Process	1,800

Respectfully submitted,

Andy Hanau City Auditor

cc: Honorable Mayor Todd R. Gloria
Honorable Members of the City Council
Honorable City Attorney Mara Elliott
Eric K. Dargan, Chief Operating Officer
Christiana Gauger, Chief Compliance Officer
Charles Modica, Independent Budget Analyst