The City of San Diego

M E M O R A N D U M

DATE: September 29, 2026

TO: Recycle Water Customers

FROM: Hudon McLintock, Associate Engineer, Public Utilities Department

SUBJECT: Notification of Recycled Water Shutdown - Update

This notice is to keep you informed about current conditions in the recycled water system. The Pure Water program is testing its connection to the North City Water Reclamation Plant, which requires a significant amount of recycled water. During this testing period, the amount of recycled water entering the system is reduced, which could impact the recycled water system's ability to maintain normal operating pressure. This interruption will affect all customers served by the North City Water Reclamation Plant. Customers are encouraged to plan for the temporary unavailability of recycled water during this time. You will receive a follow-up notification once normal supply and system pressure are restored.

After the restoration of recycled water service, customers may notice temporary air in their plumbing lines and fluctuations in water pressure. This is a normal occurrence following system disruptions. We recommend that customers check their recycled water irrigation systems and release any trapped air before resuming normal operation. If issues continue for an extended period, please contact our service support for assistance.

REASON FOR SHUTDOWN/OUTAGE	AREA AFFECTED	START DATE	COMPLETION DATE
Schedule Shut Down Of North City Water Reclamation Plant	**Northern Recycled Water System of San Diego**	**9/26/2026**	**10/1/2026**

In an effort to improve transparency with customers, we've recently updated our recycled water webpage, which includes posting notices sent to all recycled water customers for reference. We encourage customers to check the website periodically for the latest updates.

For any questions or concerns that you may have, please contact:

Recycled Water Group (619) 525-8288.