

# CITY OF SAN DIEGO

## WASTE MANAGEMENT REGULATION

SUBJECT	NUMBER	EFFECTIVE DATE
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED SOLID WASTE MANAGEMENT SERVICES	R-009-25	03/03/2025

### INTENT AND PURPOSE

The People's Ordinance, codified as San Diego Municipal Code (SDMC) §66.0127, provides in part that "*Residential Solid Waste*" shall be collected, transported, and disposed of by the *City* at least once each week, that the *City* shall not enter upon any private property or cross through any private roads to provide *solid waste management services* except in the case of public emergency or to provide *City* approved assistance under the Americans with Disabilities Act, and that the *City* shall not collect *solid waste* from an ineligible property unless it meets one of the enumerated exceptions in this section.

The intent and purpose of these Waste Management Regulations (WMRs) are to set forth the criteria for determining whether a *residential property* is eligible to receive *City Forces* provided *solid waste management services*, to establish standards for *solid waste management services* provided by *City Forces*, to provide for the effective and efficient provision and maintenance of new and replacement residential *automated collection containers* for use by a *residential property* receiving *City* provided *solid waste management services*, to regulate the placement of *automated collection containers* for collection, and to identify and apply limitations or exclusions to *solid waste management services* when providing service would create health and safety risks or require or permit the violation of any federal, state or local statute, regulation or ordinance including but not limited to the California Vehicle Code.

### AUTHORITY

Section 66.0127(e) of the SDMC provides that "pursuant to ordinance duly adopted by the [*City*] *Council*, the *City Manager* is authorized to establish rules, regulations, and requirements as appropriate to provide for *solid waste management services* within the *City* and by the *City*."

Section 66.0124 of the SDMC also delegates control and supervision of *solid waste management services* to the *City Manager* and authorizes the *City Manager* to promulgate rules and regulations. This authority includes establishing standards for *solid waste management services*, including eligibility requirements and specifications for *automated collection containers* to be used by residents receiving *solid waste management services* by *City Forces*.

### DEFINITIONS

For the purposes of this Waste Management Regulation, the following definitions shall apply:

- a) *Assessor Parcel Number (APN)* means an eight or ten-digit number used for tax assessment purposes that corresponds to a location on a page in a book of maps maintained by the San Diego County Assessor's office in the following format: BOOK-PAGE-PARCEL-SUB. ID (ex. 000-000-00-00).
- b) *Automated Collection Container* means a *City* provided or approved heavy-duty leak proof and rodent proof cart equipped with wheels and a close-fitting hinged lid and designed specifically for mechanized *collection* and the storage of *solid waste*, including *refuse*, *recyclable material*, or *organic waste* between *collection* intervals.
- c) *City* has the same meaning as in section 66.0102.
- d) *City Council* means the elected City Council of the City of San Diego.

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

- e) *City Forces* has the same meaning as in section 66.0127.
- f) *City Manager* has the same meaning as in section 66.0127.
- g) *Collect* or *Collection* has the same meaning as in section 66.0127.
- h) *Container Fee* means the charge for obtaining an *automated collection container* from the *Department*.
- i) *Container Handling Cost* means the cost incurred by the *Department*, including labor and overhead, associated with acquiring, assembling, and maintaining the *City's* inventory of *automated collection containers*, responding to resident container service requests, and servicing *City* provided *automated collection containers*.
- j) *Delivery Fee* means the charge for the *City* to deliver an approved container to a *residential property*.
- k) *Department* means the Environmental Services *Department* of the City of San Diego (or its successor).
- l) *Director* means the Director of the Environmental Services *Department* of the City of San Diego (or its successor) or duly authorized representative.
- m) *Lot* means the parcel of land with a nucleus use code identified in Table Y and, if located in a zone identified in Table Z, the parcel of land corresponding to a single *APN* or, if not located in a zone identified in Table Z, the parcel of land with a nucleus use code identified in Table Y and corresponding to a group of *APNs* that share the identical first eight digits and are differentiated by *Sub-Ids*.
- n) *Nucleus Use Code* means a two or three-digit code, associated with an *APN*, that is assigned by the County of San Diego to describe the use of the property.
- o) *Organic Waste* has the same meaning as in section 66.0703.
- p) *Person* has the same meaning as section 66.0102.
- q) *Recyclable material* has the same meaning as in section 66.0703.
- r) *Refuse* means solid waste destined for disposal sites.
- s) *Residential* means a property that has a *Nucleus Use Code* identified in Table Y of this section.
- t) *Residential Property* has the same meaning as in section 66.0127.
- u) *Serviceable Container* means an *automated collection container* without cracks or holes in the body, with an intact, functioning lid and wheel assembly, which may be safely serviced in the normal course of providing *collection services*.
- v) *Solid Waste* has the same meaning as in section 66.0127.
- w) *Solid Waste Management Services* has the same meaning as in section 66.0127.
- x) *Sub-Id* means the last two numerical digits of an *APN*, typically reflecting condominiums which are *Nucleus Use Codes* 170-174.

WASTE MANAGEMENT REGULATION  
 ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
 SOLID WASTE MANAGEMENT SERVICES

<b>Table Y – Nucleus Use Codes and Descriptions</b>	
Nucleus Use Code	Description
067	Info Parcel – Time Share
070	Time Share Generic
072	Time Share Indexed
068	Info Parcel – Owner in Manufactured Home Co-Op
090	Manufactured Home in Park – Not Specified
091	Manufactured Home in Rental Park
092	Manufactured Home in Condo/Subdivision Park
093	Manufactured Home in Planned Unit Development (PUD) Park
094	Manufactured Home in Co-Op Park
095	Manufactured Home in Long-Term Lease Park
097	Manufactured Home on Leased Land – Not a Park
099	Manufactured Home on Private Property – Not a Park
109	Single Family <i>Residence</i> with ADU
110	Single Family <i>Residence</i> - Generic
111	Single Family <i>Residence</i>
112	Single Family <i>Residence</i> w/ Granny Flat
113	Single Family Gated Community ( <i>residential</i> but not eligible)
114	Single Family Attached/PUD
115	Single Family Detached/PUD
116	Single Family <i>Residence</i> w/ Shared Water SYS
117	Single Family with AG Buildings
118	Single Family Residence Attached – Age Restricted
119	Single Family Residence Detached – Age Restricted
120	Duplex – Generic
130	2 - 4 Units - Generic
170	Condos and Other Res Classifications
171	Condos Attached
172	Condos Detached
173	2 Unit Project
174	Separate Sub-IDS Project Operated as LG Apt
175	Condos Attached – Age Restricted
176	Condos Detached – Age Restricted
887	Mills Act (Single Fam Owner Occupied)
888	Mills Act (Other than Single Fam Owner Occupied)

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

<b>Table Z – Zones and Descriptions</b>	
Zone	Description
CUPD-CU-1-1	Central Urbanized Planned District Zone permits a maximum density of 1 dwelling unit per 5,000 sf of lot area with a minimum lot area of 5,000 sf.
CUPD-CU-3-7	Central Urbanized Planned District Zone permits a maximum density of 1 dwelling unit per 5,000 sf of lot area with a minimum lot area of 2,500 sf.
CVPD-MFL	Carmel Valley Planned District Residential Multi-Family Zone permits a maximum density of 9 dwelling units per 1 net acre with a minimum lot area of 6,000 sf.
AG-1-1	Agricultural General Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10 acres.
AG-1-2	Agricultural General Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 5 acres.
AR-1-1	Agricultural Residential Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10 acres.
AR-1-2	Agricultural Residential Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 1 acre.
OR-1-1	Open Space Residential Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10 acre.
OR-1-2	Open Space Residential Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10 acre.
RS-1-1	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 40,000 sf.
RS-1-2	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 20,000 sf.
RS-1-3	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 15,000 sf.
RS-1-4	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10,000 sf.
RS-1-5	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 8,000 sf.
RS-1-6	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 6,000 sf.
RS-1-7	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 5,000 sf.
RS-1-8	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 40,000 sf.
RS-1-9	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 20,000 sf.
RS-1-10	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 15,000 sf.
RS-1-11	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10,000 sf.
RS-1-12	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 8,000 sf.
RS-1-13	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 6,000 sf.
RS-1-14	Residential Single Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 5,000 sf.
LJSPD-SF	La Jolla Shores Planned District Single-Family Zone generally permits a maximum density of 1 dwelling unit per lot with multiple caveats and with multiple minimum lot area requirements.
CVPD-SF	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 10,000 sf.
CVPD-SF1	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 6,000 sf.

WASTE MANAGEMENT REGULATION  
 ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
 SOLID WASTE MANAGEMENT SERVICES

<b>Table Z – Zones and Descriptions</b>	
CVPD-SF1A	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 5,500 sf.
CVPD-SF2	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 4,500 sf.
CVPD-SF3	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 3,000 sf.
CVPD-SF4	Carmel Valley Planned District Residential Single-Family Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 3,000 sf.
OTRS-1-1	Old Town Planned District Unit Zone permits a maximum density of 1 dwelling unit per lot with a minimum lot area of 5,000 sf.

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

**POLICY**

The primary purpose of this WMR is to clarify which properties are eligible for *City* provided *Solid Waste Management Services*. *Solid waste* management, including the collection and subsequent transfer, transportation, and recycling or disposal of solid waste; affects the health, safety, welfare, and quality of life of *City* residents; protects the local environment, including beaches, bays, wetlands, and waterways; safeguards public health by ensuring clean streets, sidewalks, and parks; and promotes climate policies by reducing landfilled waste, promoting reuse policies, and composting organic waste.

**SCOPE**

This Waste Management Regulation applies to *solid waste management services* provided by *City Forces* within the corporate limits of the City of San Diego.

This Waste Management Regulation does not apply to *solid waste* collected by a *City* franchised hauler pursuant to the *City's* franchise agreements.

**RULES AND REGULATIONS**

The following rules and regulations for *solid waste management services* provided by *City Forces* under SDMC section 66.0127 are hereby established and shall clarify the eligibility for, and provision of, such services.

**I) General**

**A) Authority of Environmental Services Director**

The administration and implementation of this Waste Management Regulation is under the direction of the *Director* who is authorized to administer, implement, and enforce the intent, purpose, and provisions of this WMR. This includes the authority to determine eligibility requirements for receiving *City Force* provided *solid waste management services*, days and hours of *collection*, placement of containers for *collection*, required spacing between containers placed out for *collection*, adequate storage area for containers, and other requirements necessary to ensure health and safety. If applicable, the *Director* is also authorized to review fees and recommend reasonable adjustments as allowed by law.

**B) Failure to Comply**

Any *person* who fails to comply with any provision of this WMR shall be subject to such enforcement actions as are specified by the *Director* and authorized by the San Diego Municipal Code. Enforcement actions by the *Director* under this WMR shall not relieve any person from any other administrative, civil, or criminal action by the *City*, or any other regulatory agency, law enforcement agency, or jurisdiction. The remedies provided hereunder and in the San Diego Municipal Code are cumulative and not exclusive.

**C) Effective Date**

These regulations shall go into effect upon signature of the Mayor of the City of San Diego.

**II) Eligibility Requirements for City Provided Solid Waste Management Services**

A) In order to be eligible to receive *City Force* provided *solid waste management services*, a *residential property* must be eligible for *City* provided service under section 66.0127 and meet **all** of the following criteria:

1) The *residential property* must be located within the corporate limits of the *City*.

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

- 2) The *residential property* must be located on, and addressed to, a dedicated public street and have a *City* designated *collection* point with safe access for *City Force collection* vehicles to perform *solid waste management services* without obstructing the safe and normal flow of traffic, violating any laws, or creating other unsafe conditions. The determination of safe conditions is within the discretion of the *Director*.
- 3) The *residential property* must meet the criteria specified in this WMR.

B) Limitations on services

- 1) The *residential property* must have adequate on-site space to store the number of *automated collection containers* necessary to contain the volume of *solid waste*, including *refuse*, *recyclable material*, and *organic waste* ordinarily accumulated between collection cycles, as determined by the *Director*.
- 2) Requests for the initiation of *City Force* provided *solid waste management services* for multi-family complexes, apartments, condominium projects, etc., will be approved or disapproved based on the ability of the entire complex to meet the standards in section 66.0127 and these rules and regulations. Provided that each residential unit within a multi-family complex complies with section 66.0127 and the rules and regulations herein as determined by the *Director*, *City Forces* may provide *solid waste management services*. Service will not be provided to a single unit or multiple units within a complex unless adequate on-site storage space is available for all units and their *refuse*, *recyclable material*, and *organic waste automated collection containers*.
- 3) The *City* retains the right to cease *solid waste management services* should a *residential property* no longer meet the requirements set forth herein, at which time the property must obtain private franchise hauling services within a timeline set by the *City*.

**III) Container Requirements for Residential Property**

A *residential property* must obtain an adequate number of *automated collection containers* to contain the volume of *refuse*, *recyclable material*, and *organic waste* normally accumulated at the *residential property* between collection intervals, as determined by the *Director*. A *residential property* must obtain at least one of each type of *automated collection container* per lot at a minimum and place each type of material only in its appropriate container: *refuse* in a black trash container, *recyclable material* in a blue recycling container, and *organic waste* in a green organics container. More than one of each type of *automated collection container* may be necessary to contain the volume created at the property and to comply with this waste management regulation and the City Recycling Ordinance and Container and Signage Guidelines, SDMC 66.0701.

**IV) Initiation of City Force Solid Waste Management Services**

A) General

- 1) The *City* will initiate *solid waste management services* to a *residential property* when the *City* becomes aware that a property may be eligible for *City* provided *solid waste management services*, or after receipt of an application from a resident and after *City* staff have confirmed that a property is *residential property* eligible to receive *solid waste management services* from *City Forces*.

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

- 2) The *City* will publish the eligibility criteria described in this Regulation and will contact the owners of properties that may be eligible for *City* provided *solid waste management services*, but are not currently receiving those services, to initiate the onboarding process. The *City* will begin service to a property once *City* staff have confirmed that the property is a *residential property* eligible to receive *solid waste management services* from *City Forces*.
- 3) The owners of new properties eligible for *City* provided *solid waste management services* and the owners of existing properties, newly eligible for *City* provided *solid waste management services*, may also proactively contact the *City* to enroll in *City* provided *solid waste management services* following the steps described in this section. The resident shall initiate the application for *solid waste management services* by contacting the Environmental Services Department Customer Services Center at 858-694-7000, by emailing the Department at [trash@sandiego.gov](mailto:trash@sandiego.gov), or by submitting a request via the Get It Done Application (<https://www.sandiego.gov/get-it-done>). Following submission of an application for *solid waste management services* by the resident as necessary as determined by the Environmental Services Department, *City* staff will review the information provided and analyze the property to determine if it meets the requirements of these rules and regulations set forth herein, and the standards for safe *solid waste management services*.
- 4) Appeals Process: For cases in which the owner of a property believes the *City* has incorrectly determined eligibility or ineligibility of the property for *City* provided service under section 66.0127 and these rules and regulations, the *Director* or designee will review such appeals from property owners on their eligibility or ineligibility for *City* provided *solid waste management services* and make a determination based on that review as soon as practicable. The decision of the *Director* regarding eligibility for *City* provided *solid waste management services* shall be final.

B) Provision and Use of *Automated Collection Containers*:

- 1) The *City* requires residents eligible for and receiving *City* provided *solid waste management services* to use *City* provided or approved *automated collection containers*. The *City* will provide *automated collection containers* for *refuse*, *recyclable material*, and *organic waste* to the resident. Additional *automated collection containers* for *refuse solid waste management services* may be obtained from the *Department* and are subject to the *Container Fees* outlined in Table 12 below. *Delivery Fees* may be avoided if the customer picks up the container at the *City's* Collection Services Division, located at 8353 Miramar Place, San Diego, 92121. Nothing in this regulation shall be construed to prevent any eligible resident from acquiring an *automated collection container* for *refuse* (black bin) *solid waste management services* from any commercial source so long as the *automated collection container* meets the *City's* specifications for approval containers. *Automated collection containers* acquired from sources other than the *City* are not covered by any *City* warranty and will not be repaired or maintained by the *City*, nor will the *City* be responsible for any damage to such *automated collection container* during the *collection* process.
- 2) In situations when (i) the *City* receives a report that a *serviceable container* has fallen into the body of the *collection* vehicle during the normal *collection* process, or (ii) a resident provides the *Department* documented proof that a *serviceable container* has fallen into the body of the *collection* vehicle during the normal *collection* process, the *Department* will return the *automated collection container*, or replace it, without charge to the resident, if the container has not been reported as damaged to the *Department*.



WASTE MANAGEMENT REGULATION  
 ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
 SOLID WASTE MANAGEMENT SERVICES

- 3) The *City* will provide an initial *automated collection container* for *refuse, recyclable material, and organic waste* to a new *residential property* for its initial occupancy after receipt of a completed application, and determination that the *residential property* is eligible for *City* provided *solid waste management services*, and the payment of any required fees such as for delivery.
- 4) All *residential properties* must obtain a replacement *automated collection container* at the customer's expense when the initial *automated collection container* provided to that property is lost, stolen, or no longer a *serviceable container*.
- 5) *City* provided containers are available in multiple sizes: 65-gallon and 95-gallon for trash and recycling, and 35-gallon, 65-gallon, and 95-gallon for organics.
- 6) Residents may purchase black, blue, or green *automated collection containers* from sources other than the *City* for *collection* by *City Forces* subject to the following conditions:
  - Containers must be compatible with *City collection* vehicles.
  - Containers must be black or green, and have a capacity of 35-, 65- or 95-gallons.
  - Containers must be one of the following makes and models.
    - Rehrig Pacific- ROG-35, ROG-65, or ROG-95U.
    - Shafer Systems International - USD-35B, USD-65B or USD-95B.
    - Toter, Inc. - EVR Universal Cart - 32, 64 or 96-gallon capacity.
- 7) *Automated collection containers* acquired from sources other than the *City* shall be subject only to the vendor's warranty, if any, and will not be repaired or maintained by the *City*. The *City* will not be responsible for damage to containers during the collection process.
- 8) The *City* will collect *refuse* only in *City* provided or *City* approved **black** *automated collection containers*. The *City* will not collect material placed out for *collection* in bags or boxes or from another container that is not an *automated collection container*.
- 9) The *City* will collect residential *recyclable material* only in the **blue** *City* provided or *City* approved *automated collection containers*. The *City* does not provide commercial recycling services.
- 10) The *City* will collect residential *organic waste* only in **green** *City* provided or *City* approved *automated collection containers*.
- 11) *City* provided *automated collection containers* are the property of the *City* and must not be removed from the address to which they are assigned. Payment of a one-time user fee for an additional or replacement black *automated collection container* does not entitle the customer to remove that container. Residents must leave the *City* provided *automated collection container* for use by subsequent residents.
- 12) On November 20, 2007, following a public hearing, the *City Council* adopted Resolution 303202 establishing the following user fees for *City* provided approved containers:
  1. User Fees for the provision of **black** *refuse approved containers*:
 

a. Initial container for <i>new service</i>	No fee
b. Additional containers	\$70.00 each
c. Replacement of damaged, lost or stolen containers*	\$70.00 each
d. <i>Delivery fee</i> per container**	\$25.00
e. Non-warranty repairs, plus parts.	\$25.00

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

2. User fees for the provision of **blue recyclable material approved containers**:
  - a. Initial container for *new service* No fee
  - b. Second and third container\*\*\* No fee
  - c. *Delivery fee* per container\*\* \$25.00
  - d. Non-warranty repairs, plus parts. \$25.00
3. User fees for the provision of **green approved containers**:
  - a. Initial container No fee
  - b. Second container No fee
  - c. Third container \$25.00
  - d. Fourth container \$50.00
  - e. *Delivery fee* per container\*\* \$25.00
  - f. Non-warranty repairs, plus parts. \$25.00

Notes:

- \* *City provided automated collection containers* that are damaged and unserviceable may be replaced at a reduced pro-rated fee if within the manufacturer’s 10-year warranty period. *City approved automated collection containers* obtained from sources other than the *City* are not eligible for pro-rated replacement fees.
- \*\* *Delivery Fees* are waived if the *automated collection container* is picked up at the *Department’s Operations Station* at 8353 Miramar Place, San Diego, CA 92121.
- \*\*\* Residents must demonstrate a need for additional containers and that adequate storage is available.

**V) Conditions of Service**

A) *Solid Waste Management Services*

The *City* provides the following *solid waste management services* to eligible residential properties:

- 1) *Solid Waste Management Services* are generally provided Monday-Friday from 6:00 a.m. to 5:00 p.m. The *Director* shall establish days of *collection* for the various areas of the *City*. To the extent possible, all *collection* routes will be collected in the same order so that *collection* times will be consistent (e.g., morning or afternoon). Specific *collection* times are not guaranteed; however, it is the intent that all *solid waste* placed out for *collection* by 6:00 a.m. on the scheduled *collection* day in compliance with these rules and regulations will be collected.
- 2) *Refuse, recyclable material, and organic waste collection* schedules will be posted on the *City’s* public website ([www.sandiego.gov/environmental-services](http://www.sandiego.gov/environmental-services)).
- 3) When a *City Force* observed holiday falls on a scheduled *collection* day, no *refuse, recyclable material, or organic waste* will be collected on the holiday, and all *refuse, recyclable material, and organic waste* will be collected one day later for the remainder of the week.

When the actual holiday falls on a Saturday but is observed on the preceding Friday, *Collection Services* will be provided on the Friday as normally scheduled.

- 4) *City Forces*-observed holidays impacting *collection* schedules are:

New Year’s Day	Independence Day	Thanksgiving Day
Memorial Day	Labor Day	Christmas Day

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

The date of each *City Forces* observed holiday and the post-holiday *collection* schedule are posted on the *City's* public website ([www.sandiego.gov/environmental-services](http://www.sandiego.gov/environmental-services)).

- 5) Residents must use *City* provided or approved *automated collection containers* for *refuse, recyclable material, and organic waste collection*. *City Forces* will not collect *refuse, recyclable material, or organic waste* placed out for *collection* in any container except the *City* provided or approved *automated collection containers*. The weight of *refuse, recyclable material, or organic waste* placed in their respective *automated collection containers* may not exceed three hundred (300) pounds per container.
- 6) Residents who receive *solid waste management services* from *City Forces* must participate in the *City's* curbside recycling program by separating *recyclable material* from other *refuse* and depositing the *recyclable material* in a *City* provided blue *automated collection container*. Recyclables shall not be placed in bags. The *automated collection container* shall be placed at the designated *collection* point on the scheduled *collection* date. It is unlawful for any *person* to deposit *refuse, organic waste, hazardous substances, hazardous waste, or medical waste* in blue *automated collection containers* designated for *recyclable material*.
- 7) *Collection* containers must be placed at the *City* designated *collection* point no earlier than 6:00 p.m. on the day prior to the scheduled *collection* day or later than 6:00 a.m. on the scheduled *collection* day.
- 8) All *automated collection containers* must be removed from the designated *collection* point by 6:00 p.m. on the scheduled *collection* day or by 6 p.m. of the actual *collection* day and returned to an appropriate storage area on the *residential property*.
- 9) *Automated collection containers* must be placed at the curb line of a dedicated public street or dedicated public alley with the wheels against the curb and at least three feet from other *automated collection containers, parked cars, lamp posts, telephone poles and guy wires, mailboxes or any other obstruction*. Containers must be placed side-by-side, not one in front of another, and must not be placed directly under a tree, low utility wire, basketball hoop, building overhang, or other overhead obstruction.
- 10) Acceptable waste material that may be deposited in the *refuse automated collection containers* include: normal household *refuse*; ashes or sawdust that are thoroughly wet and contained in a sealed plastic bag; broken glass wrapped securely in multiple layers of newspaper; animal waste wrapped in newspaper or in a plastic bag; and empty and dry hazardous material containers of five gallons or smaller in size.
- 11) *Automated collection containers* that are overflowing, overweight, dilapidated, or otherwise determined to be uncollectable will not be collected and will be tagged as such by the *City Force* crew. It is the resident's responsibility to replace such uncollectable containers inclusive of paying any applicable costs.
- 12) Waste material **not** acceptable for *collection* in *automated collection containers* by *City Forces* include: liquids of any type; hot coals, ashes, or lit cigarettes; furniture, appliances, or auto parts; oil, paint, batteries or electronics containing batteries, or other household hazardous wastes or material; sharps including needles, syringes, lancets, and other self-injection devices. Medical waste from home health care services may require special disposal. Please contact your health provider for disposal instructions.
- 13) *Construction and Demolition Debris (C&D)*, other than incidental amounts resulting from minor repair projects, is **not** acceptable for placement in *automated collection*

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

*containers for collection by City Forces. C&D material acceptable for collection by City Forces include only light material such as small amounts of molding, small pieces of drywall less than two square feet in size, small amounts of wood, etc. Heavy materials such as concrete, bricks, stones, pavers, ceramic tiles, lumber, plumbing fixtures, dirt/rocks, tree trunks, carpets, or large scraps of carpet, etc. are not acceptable for inclusion in automated collection containers serviced by City Forces.*

B) Americans with Disabilities Act (ADA) - Assisted *Collection* Program

- 1) The *City* may provide special assistance for qualifying individuals who are physically challenged and unable to meet *container* placement requirements for *City Force* provided *solid waste management services*, as specified in this WMR.
- 2) ADA assisted collection will be provided only to *residential properties* where there is no resident capable of moving the *automated collection containers* from the storage location to the designated *collection* point.
- 3) *City Force collection* staff will move the *automated collection containers* from an agreed upon storage location to the *collection* point, empty the containers, and return them to the agreed upon storage location. The location and path from the storage location to the designated *collection* point must be safe for the *City* employee to access and efficient to service the *automated collection containers*.
- 4) To be eligible for this service, residents must submit a "Request for Disability Accommodation" form completed by a medical provider to the *Department*. Each year, the resident must submit a statement signed by a medical provider verifying the need for continuing ADA assisted *solid waste management services*. The *Department* procedure is to send a renewal application to all program participants at least thirty (30) days in advance of the ADA assisted *solid waste management services* agreement's expiration date.
- 5) Residents who fraudulently obtain and use ADA assisted *solid waste management services* will be denied further *City* provided ADA *solid waste management services* and may be subject to such administrative, civil, or criminal action as allowed by law.

**VI) Responsibilities of Residents**

- A) Residents shall be responsible for compliance with the requirements of this regulation including, but not limited to, each of the following:
- 1) Securing an adequate number of *automated collection containers* to store all the *refuse, recyclable material, and organic waste* ordinarily accumulated at the *residential property* between scheduled *collection* intervals.
  - 2) Properly placing *automated collection containers* at the designated *collection* point no earlier than 6:00 p.m. on the day prior to the scheduled *collection* day or later than 6:00 a.m. on the scheduled *collection* day.
  - 3) Removing all *automated collection containers* from the designated *collection* point by 6:00 p.m. on the scheduled or actual *collection* date.
  - 4) Storing all *collection* containers in a secure location on the *residential property* not visible from the street, such as in the backyard, behind a fence, or in a garage.
  - 5) Participating in the *City* provided residential *recyclable material collection* program by placing *recyclable material* only in the *City* provided or *City* approved blue

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
SOLID WASTE MANAGEMENT SERVICES

*automated collection container* and placing the designated blue container out for *collection* on the scheduled *collection* day.

- 6) Participating in the *City* provided residential *organic waste collection* program by placing *Organic Waste* only in the *City* provided or *City* approved green *automated collection container* and placing the designated green container out for *collection* on the scheduled *collection* day.
- 7) Placing only acceptable *refuse, recyclable material, and organic waste* in their respective containers, keeping hazardous or other unacceptable material such as liquids, *construction, and demolition debris*, etc. out of the containers, and not exceeding the load limit of three hundred (300) pounds for *automated collection containers*.
- 8) Keeping *City automated collection containers* clean and serviceable and contacting Customer Services in a timely manner when containers need repair or replacement.
- 9) Properly using *City automated collection containers* for the storage and *collection* of *refuse, recyclable material, and organic waste*. *City* containers may not be used for any other purposes and may not be removed from the address to which they have been assigned except for the purpose of weekly or bi-weekly *collection* by *City Forces*.
- 10) Properly using *City automated collection containers* in a manner consistent with their individual capabilities. Residents not physically capable of safely moving *collection* containers may apply for Americans with Disabilities Act (ADA) special assistance. *Automated collection containers* should not be pushed or pulled with the lids open since the containers may become unbalanced and may cause falls or injuries.
- 11) Timely reporting of missed *collections* to Customer Services, *i.e.*, no later than 5:00 p.m. on the day following the scheduled *collection* day, or no later than 5:00 p.m. on the day following the actual *collection* day if the route was delayed, in order to receive a call back *collection*. If the *automated collection container* was not placed at the designated *collection* point prior to 6:00 a.m. on the scheduled *collection* day in compliance with the requirements of this regulation and a *City collection* vehicle serviced the other *residential properties* adjacent to the location of the "missed stop," or the report of the missed *collection* is made after 5:00 p.m. on the day following the scheduled *collection* day, or after 5:00 p.m. on the day following the actual *collection* day if the route was delayed, a call back *collection* may not be provided.
- 12) Contacting Customer Services with any questions regarding *City Force solid waste management services, City* provided *automated collection* containers or these rules and regulations.


**VII) Prior Regulations Repealed**

This Waste Management Regulation supersedes Waste Management Regulation Eligibility, Standards of Service, and Set-Out Requirements for *City Force* Provided *Residential Refuse Collection Services* R-009-10 and Waste Management Regulation Provision of *Automated Collection Containers* C-010-14; these prior regulations are repealed.

By:   
Environmental Services Director

Date: 3/25/25

WASTE MANAGEMENT REGULATION  
ELIGIBILITY, STANDARDS OF SERVICE, AND REQUIREMENTS FOR CITY FORCE PROVIDED  
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Authorized:   
Mayor of the City of San Diego

Date: 3/25/25

Authority:

San Diego Municipal Code sections 66.0124, 66.0126, 66.0127, 66.0701 et seq. 142.0801 et seq.  
California Public Resources Code Section 40059