

# City Auditor's Quarterly Fraud Hotline Report

*APRIL 2025*

**Fiscal Year 2025**

**Quarter 3**

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CITY OF SAN DIEGO



OFFICE of the CITY AUDITOR

## About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

An independent third-party provider accepts Hotline allegations from City employees and the public at **(866) 809-3500** or online at [www.sandiego.gov/fraudhotline](http://www.sandiego.gov/fraudhotline). Fraud Hotline reporters can choose to remain anonymous, and all information provided via the Hotline will remain confidential.

City policy strongly encourages employees to report fraud, waste, or abuse, and prohibits employees from interfering with Fraud Hotline reporters through intimidation, threats, coercion, commands, or improper influence (Administrative Regulation 95.60).

The City's independent Ethics Commission may investigate allegations of interference with Fraud Hotline reporters, or retaliation by City officials (San Diego Municipal Code section [27.3573](#)). Retaliation complaints to the Ethics Commission may be filed online at [www.sandiego.gov/ethics/complaint](http://www.sandiego.gov/ethics/complaint).



DATE: April 14, 2025

TO: Honorable Members of the Audit Committee  
City of San Diego, California

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2025 Quarter 3

### **Reports Received in the Third Quarter of Fiscal Year 2025**

During the third quarter of Fiscal Year 2025 (January – March 2025), we received 95 Fraud Hotline reports. Of these reports, 15 were assigned to be investigated by the Office of the City Auditor and 26 were presented to the Intake and Review Committee to be referred to City departments for investigation and resolution. We also found that 54 reports were not in the purview of the Fraud Hotline and were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2025.

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**Table 1:****Reports Received in Fiscal Year 2025**

<b>City Auditor Investigations</b>	<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr3</b>
Abuse	6	7	10
Fraud	0	0	1
Waste	0	0	4
<b>Subtotal OCA Investigations</b>	<b>6</b>	<b>7</b>	<b>15</b>
<b>City Department Investigations</b>			
Abuse	12	9	15
Accounting/Audit Irregularities	0	0	0
Customer Relations	0	0	0
Discrimination	0	0	1
Employee Relations	0	0	0
Fraud	0	0	1
Policy Issues	0	0	0
Safety and Sanitation	0	5	3
Substance Abuse	1	0	0
Theft of Goods/Services	0	0	0
Theft of Time	1	0	2
Waste	0	2	4
<b>Subtotal Department Investigations</b>	<b>14</b>	<b>16</b>	<b>26</b>
<b>Total Reports Received in Purview of Fraud Hotline</b>	<b>20</b>	<b>23</b>	<b>41</b>
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	<b>38</b>	<b>35</b>	<b>54</b>
<b>Total Reports Received in FY2025</b>	<b>58</b>	<b>58</b>	<b>95</b>

## Status of Hotline Reports

**95** reports filed with the Fraud, Waste, and Abuse Hotline between January 1, 2025, and March 31, 2025

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**54** reports not in purview of OCA Fraud Hotline

**41** new reports added to inventory in Q3 of FY2025:

**15** reports assigned to be investigated by OCA

**26** reports referred to City departments

In addition to the receipt of 41 new reports requiring investigation, 29 City-related reports remained open and unresolved at the end of the previous quarter,<sup>1</sup> resulting in an active inventory of 70 reports during the third quarter of Fiscal Year 2025. **Table 2** below, summarizes the Fraud Hotline activity for the third quarter of Fiscal Year 2025.

**70** active reports in OCA inventory during Q3 of FY2025

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**43** reports remain open and unresolved

**27** reports closed in Q3 of FY2025:

**0** OCA report closed as substantiated

**0** OCA report closed based on corrective actions taken by City Management

**6** OCA reports closed as unsubstantiated or resolved with no further action necessary

**7** Department-investigated reports closed as substantiated

**2** Department-investigated report closed based on corrective actions taken by City Management

**12** Department-investigated reports closed as unsubstantiated or resolved with no further action necessary

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<sup>1</sup> One report, 648969203465 was previously listed as a potential department-referred investigation. However, it could not be investigated without first obtaining written permission to use the reporter's name. No response to our request was received in over 30 days. Per our procedures, the report was closed with no further action necessary. Also, report 990380336765 was transferred to the OCA caseload.

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**Table 2:****Status of Fraud Hotline Reports**

<b>Report Status:</b>	<b>City Auditor Investigations</b>	<b>Referred to Dept.</b>	<b>Total City-Related</b>	<b>Not in Hotline's Purview</b>	<b>Total</b>
Unresolved on 1/1/25	7	22	<b>29</b>	1	30
Received in 3 <sup>rd</sup> Quarter	15	26	<b>41</b>	54	95
Subtotal – Active Inventory	<b>22</b>	<b>48</b>	<b>70</b>	<b>55</b>	<b>125</b>
Reports Closed	<b>-6</b>	<b>-21</b>	<b>-27</b>	<b>-55</b>	<b>-82</b>
Substantiated	-0	-7	-7	-0	-7
Corrective Action	-0	-2	-2	-0	-2
Unsubstantiated/Other	-6	-12	-18	-55	-73
Unresolved on 3/31/25	<b>16</b>	<b>27</b>	<b>43</b>	<b>0</b>	<b>43</b>

**City Auditor Investigations Summary**

**Table 3** summarizes the status of the 22 active City Auditor Fraud Hotline investigations during the third quarter of Fiscal Year 2025, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

**Table 3:**

**Status of City Auditor Hotline Investigations**

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	715307892194	Received	10/30/24	Unsubstantiated	1/29/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
2	Abuse	902675377999	Received	10/31/24	Unsubstantiated	3/20/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
3	Abuse	955734991143	Received	11/12/24	Unsubstantiated	3/5/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					
4	Abuse	680554760376	Received	1/20/25	Unsubstantiated	3/24/25
	An allegation of abuse of discretion regarding short-term rental rules was investigated and determined to be unsubstantiated.					
5	Waste	950768636147	Received	1/22/25	Unsubstantiated	3/5/25
	An allegation of abuse of discretion by the City was investigated and determined to be unsubstantiated.					
6	Waste	100961980407	Received	2/9/25	No Further Action Necessary	3/3/25
	An allegation of unanticipated waste of resources associated with implementing an audit recommendation that was agreed to previously was forwarded to the auditors responsible for recommendation follow-up process for review and possible further investigation and the report was closed with no further action necessary.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
7	Abuse	899097618750	Received	7/11/24	Open/Unresolved	
	Allegation of abuse of discretion by the City.					
8	Abuse	391757789939	Received	7/19/24	Open/Unresolved	
	Allegation of abuse of discretion regarding a lease violation.					
9	Abuse	990380336765	Received	7/31/24	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
10	Abuse	340211562137	Received	10/9/24	Open/Unresolved	
	Allegation of abuse of discretion by a City business improvement district.					
11	Abuse	938993458508	Received	1/7/25	Open/Unresolved	
	Allegation of abuse of discretion by a City agency.					
12	Abuse	628467479299	Received	1/28/25	Open/Unresolved	
	Allegation of a sanitation issue by a City leasee.					
13	Fraud	283021834207	Received	1/31/25	Open/Unresolved	
	Allegation of fraud related to a City contract.					
14	Waste	194573299964	Received	2/10/25	Open/Unresolved	
	Allegation of waste by a City department.					
15	Abuse	409960916176	Received	2/10/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
16	Abuse	717778988402	Received	2/10/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
17	Abuse	783761077910	Received	2/15/25	Open/Unresolved	
	Allegation of abuse of discretion by a City department.					
18	Waste	368969081436	Received	3/10/25	Open/Unresolved	
	Allegation of waste by a City department.					



No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
19	Abuse	578620225869	Received	3/12/25	Open/Unresolved	
	Allegation of abuse of discretion regarding street paving projects.					
20	Abuse	182952428472	Received	3/19/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
21	Abuse	673876857274	Received	3/20/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
22	Abuse	635737932207	Received	3/24/25	Open/Unresolved	
	Allegation of abuse of discretion by staff in a City department.					

**City Department Investigations Summary**

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

**Table 4** summarizes the status of the 48 active Fraud Hotline investigations conducted by the departments during the third quarter of Fiscal Year 2025, including the incident type, a general description of the report, and the case status.

**Table 4:**

**Status of Department-Investigated Fraud Hotline Reports**

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	655853543918	Received	5/5/24	Substantiated	3/12/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be substantiated regarding inappropriate language in the workplace. The department took appropriate action with respect to the identified employee.					
2	Abuse	338792296489	Received	6/24/24	Substantiated	1/23/25
	An allegation of abuse of leave by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
3	Customer Relations	428287226450	Received	6/24/24	Substantiated	1/23/25
	An allegation of a customer service issue in a City department was investigated and substantiated. A billing error was identified and corrected on the customer's account.					
4	Abuse	619537297238	Received	10/24/24	Substantiated	2/13/25
	An allegation of abuse of leave by a City employee was investigated and determined to be substantiated. The employee resigned from City employment during the investigation and no further action was deemed necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
5	Safety and Sanitation	777658275916	Received	12/5/24	Substantiated	3/26/25
	An allegation of a safety issue at a City skate park was investigated and determined to be substantiated. The department took corrective action to continue to monitor the skate park and enforce the existing rules in conjunction with SDPD if necessary.					
6	Safety and Sanitation	660443810515	Received	1/4/25	Substantiated	2/13/25
	An allegation of unsafe driving by a City employee was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
7	Abuse	712776237961	Received	2/4/25	Substantiated	3/12/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be substantiated. The department took appropriate action with respect to the identified employee.					
8	Safety and Sanitation	306401100193	Received	11/6/24	Corrective Action	2/23/25
	An allegation of a sanitation issue in a City department was investigated and closed based on the corrective action taken to resolve the identified mold issue.					
9	Waste	128336911762	Received	11/19/24	Corrective Action	1/22/25
	An allegation of waste by a City department was investigated and determined to be unsubstantiated. However, the department took proactive corrective action to turn off non-critical office lights.					
10	Safety and Sanitation	476507025730	Received	1/7/24	Unsubstantiated	3/26/25
	An allegation of an unaddressed security issue at a City department was investigated determined to be unsubstantiated, however the department took appropriate actions to improve the identified security issue.					
11	Abuse	695721608191	Received	5/3/24	Unsubstantiated	1/23/25
	An allegation of overtime abuse by City employees was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
12	Abuse	540295351020	Received	8/9/24	Unsubstantiated	1/23/25
	An allegation of abuse of discretion regarding unfair promotions by a City department was investigated and determined to be unsubstantiated.					
13	Abuse	705430512684	Received	8/29/24	Unsubstantiated	2/13/25
	An allegation of abuse of discretion by a City department was investigated and determined to be unsubstantiated.					
14	Abuse	400165232040	Received	9/9/24	Unsubstantiated	2/13/25
	An allegation of abuse of discretion by City management was investigated and determined to be unsubstantiated.					
15	Abuse	395440003949	Received	10/23/24	Unsubstantiated	3/26/25
	An allegation of abuse of discretion by a City employee was investigated and determined to be unsubstantiated.					
16	Abuse	163180960396	Received	12/3/24	Unsubstantiated	3/26/25
	An allegation of abuse of discretion by City department was investigated and determined to be unsubstantiated.					
17	Abuse	271578215872	Received	12/20/24	Unsubstantiated	3/4/25
	An allegation of abuse of discretion by department management was investigated and determined to be unsubstantiated.					
18	Abuse	539458769134	Received	1/8/25	Unsubstantiated	3/26/25
	An allegation of abuse of time by a City employee was investigated and determined to be unsubstantiated. Corrective action was taken to remind the identified employee of the policy.					
19	Abuse	952510092382	Received	1/9/25	Unsubstantiated	2/27/25
	An allegation of abuse of time by a City employee was investigated and determined to be unsubstantiated.					
20	Abuse	559655127795	Received	2/12/25	Unsubstantiated	3/26/25
	An allegation of abuse of overtime by a City employee was investigated and determined to be unsubstantiated. The department corrected the payment error.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
21	Abuse	453515048416	Received	2/13/25	Unsubstantiated	3/26/25
	An allegation of abuse of time and misuse of City vehicles by City employees was investigated and determined to be unsubstantiated. The department reminded the identified employees of the relevant policies.					
22	Abuse	543747035655	Received	11/21/23	Open/Unresolved	
	Allegation of timecard abuse.					
23	Abuse	605515381918	Received	3/27/24	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
24	Abuse	306896642493	Received	7/18/24	Open/Unresolved	
	Allegation of abuse of discretion by management in a City department.					
25	Abuse	831294730393	Received	9/13/24	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
26	Abuse	860856106238	Received	11/2/24	Open/Unresolved	
	Allegation of abuse of discretion by management in a City department.					
27	Safety and Sanitation	308700256709	Received	11/18/24	Open/Unresolved	
	Allegation of unsafe driving by a City employee.					
28	Abuse	715757412388	Received	11/25/24	Open/Unresolved	
	Allegation of an unlicensed business in San Diego.					
29	Abuse	234695529940	Received	1/17/25	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
30	Abuse	987611842195	Received	1/29/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
31	Fraud	133874686757	Received	1/31/25	Open/Unresolved	
	Allegation unpermitted curb painting.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
32	Abuse	701147988011	Received	2/3/25	Open/Unresolved	
	Allegation of abuse of discretion by a City lessee.					
33	Abuse	832000005037	Received	2/10/25	Open/Unresolved	
	Allegation of abuse of discretion by management in a City department.					
34	Abuse	296096645683	Received	2/12/25	Open/Unresolved	
	Allegation of abuse of discretion by City contractors.					
35	Waste	209181891834	Received	2/25/25	Open/Unresolved	
	Allegation of waste by management in a City department.					
36	Theft of Time	148890910461	Received	2/28/25	Open/Unresolved	
	Allegation of theft of time by a City employee.					
37	Waste	585919329684	Received	3/4/25	Open/Unresolved	
	Allegation of waste by a City department lacked details. Per our procedures, if no additional information is provided or obtained within 30 days, the report will be closed with no further action necessary.					
38	Theft of Time	137942649224	Received	3/5/25	Open/Unresolved	
	Allegation of theft of time by a City employee.					
39	Abuse	116623131288	Received	3/5/25	Open/Unresolved	
	Allegation of abuse of discretion by a City employee.					
40	Discrimination	172634846545	Received	3/6/25	Open/Unresolved	
	Allegation of discrimination in a City department.					
41	Waste	957067237645	Received	3/7/25	Open/Unresolved	
	Allegation of waste by management in a City department.					
42	Safety and Sanitation	436580828054	Received	3/11/25	Open/Unresolved	
	Allegation of unsafe driving by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
43	Abuse	318425299490	Received	3/12/25	Open/Unresolved	
An allegation was received via interoffice mail regarding a City employee lacked details. Per our procedures, if no additional information is provided or obtained within 30 days, the report will be closed with no further action necessary.						
44	Safety and Sanitation	740705772859	Received	3/19/25	Open/Unresolved	
Allegation of unsafe driving by a City employee.						
45	Abuse	837854674573	Received	3/21/25	Open/Unresolved	
Allegation of abuse of discretion by a City contractor.						
46	Abuse	901378529384	Received	3/22/25	Open/Unresolved	
Allegation of abuse of discretion by a City contractor.						
47	Abuse	430927712553	Received	3/25/25	Open/Unresolved	
Allegation of abuse of discretion by a City contractor.						
48	Waste	760809459351	Received	3/26/25	Open/Unresolved	
Allegation of waste in a City department.						

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**Not in Purview Reports Summary**

**Table 5** summarizes the results of the 55 Fraud Hotline reports that were received during the third quarter of Fiscal Year 2025, or previously, but were determined to be not within the purview of the Fraud Hotline and were closed.

**Table 5:****Status of Not in Purview Fraud Hotline Reports**

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	648969203465	Received	12/5/24	No Further Action Necessary	1/13/25
	An allegation of abuse of discretion could not be investigated without first obtaining written permission to use the reporter's name. No response to our request was received in over 30 days. Per our procedures, the report was closed with no further action necessary.					
2	Fraud	974172630503	Received	1/3/25	No Further Action Necessary	1/6/25
	A non-City issue was reported and reviewed. Per our procedures, the report was closed with no further action necessary.					
3	Miscellaneous	343556502810	Received	1/6/25	No Further Action Necessary	1/6/25
	A non-City issue was reported and reviewed. Per our procedures, the report was closed with no further action necessary.					
4	Miscellaneous	586818520642	Received	1/6/25	No Further Action Necessary	1/7/25
	A non-City issue was reported and reviewed. Per our procedures, the report was closed with no further action necessary.					
5	Abuse	205940334044	Received	1/7/25	No Further Action Necessary	1/7/25
	Duplicate of 391757789939					



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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
6	Fraud	174409712589	Received	1/8/25	No Further Action Necessary	1/9/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
7	Fraud	725112851662	Received	1/9/25	No Further Action Necessary	1/13/25
	An allegation of identity theft was reviewed and determined to be outside the purview of the City's Fraud Hotline. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
8	Miscellaneous	613626589990	Received	1/15/25	No Further Action Necessary	1/16/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
9	Fraud	936316405550	Received	1/15/25	No Further Action Necessary	1/15/25
	An allegation of a phishing scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
10	Fraud	608125862326	Received	1/15/25	No Further Action Necessary	1/15/25
	An allegation of a phishing scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
11	Abuse	620009540690	Received	1/15/25	No Further Action Necessary	1/15/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
12	Fraud	516150752292	Received	1/15/25	No Further Action Necessary	1/15/25
	An allegation of a phishing scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
13	Abuse	218934485879	Received	1/15/25	no Further Action Necessary	2/19/25
	An allegation of abuse of discretion by the City lacked details. Additional information was requested from the reporter. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
14	Fraud	484657931144	Received	1/16/25	No Further Action Necessary	1/16/25
	An allegation of a phishing scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
15	Miscellaneous	157932580202	Received	1/17/25	No Further Action Necessary	1/17/25
	A partial report was abandoned.					
16	Fraud	409264609353	Received	1/18/25	No Further Action Necessary	1/21/25
	An allegation of an email scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
17	Abuse	576706843176	Received	1/20/25	No Further Action Necessary	1/21/25
	Duplicate of 680554760376					
18	Miscellaneous	840648266061	Received	1/20/25	No Further Action Necessary	1/21/25
	An allegation of a non-City theft of personal property was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
19	Miscellaneous	511448149222	Received	1/21/25	No Further Action Necessary	1/22/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
20	Miscellaneous	192500021554	Received	1/23/25	No Further Action Necessary	1/23/25
	A partial report was abandoned.					
21	Theft of Goods/Services	824274287806	Received	1/31/25	No Further Action Necessary	1/31/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
22	Miscellaneous	444188109707	Received	1/31/25	No Further Action Necessary	1/31/25
	A partial report was abandoned.					
23	Safety and Sanitation	316688340438	Received	2/3/25	No Further Action Necessary	2/27/25
	An allegation of a safety issue at a City department lacked details. The allegation was investigated to the extent possible and closed with no further action necessary.					
24	Miscellaneous	748400307893	Received	2/4/25	No Further Action Necessary	2/4/25
	A partial report was abandoned.					
25	Miscellaneous	959542410667	Received	2/5/25	No Further Action Necessary	2/5/25
	A partial report was abandoned.					
26	Abuse	780974704843	Received	2/5/25	No Further Action Necessary	2/6/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified, and the case was referred to the appropriate agency and closed.					
27	Miscellaneous	910242139980	Received	2/5/25	No Further Action Necessary	2/5/25
	A partial report was abandoned.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
28	Abuse	867091996417	Received	2/6/25	No Further Action Necessary	2/19/25
An allegation of abuse of discretion in a City department was reviewed and determined to be outside the purview of the City's Fraud Hotline. The information was referred to the appropriate department for review and possible investigation.						
29	Abuse	319300292551	Received	2/6/25	No Further Action Necessary	2/12/25
An allegation of abuse of discretion by a City employee was reviewed and closed with no further action necessary.						
30	Abuse	834241997432	Received	2/7/25	No Further Action Necessary	3/17/25
An allegation of abuse of discretion by a City department was reviewed and determined to be outside the purview of the City's Fraud Hotline. The information was referred to the appropriate department for review and possible investigation.						
31	Abuse	653676289282	Received	2/10/25	no Further Action Necessary	2/10/25
Duplicate of 717778988402						
32	Abuse	550741824820	Received	2/10/25	No Further Action Necessary	3/14/25
An allegation of abuse of discretion by a City agency lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.						
33	Miscellaneous	907997204749	Received	2/12/25	No Further Action Necessary	2/13/25
An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified, and the case was referred to the appropriate agency and closed.						

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
34	Fraud	220921498335	Received	2/12/25	No Further Action Necessary	3/11/25
	An allegation of abuse of discretion related to a City department lacked details. No response to our request for additional information was received within 30 days. Per our procedures, the case was closed.					
35	Waste	594896724446	Received	2/15/25	No Further Action Necessary	3/18/25
	An allegation of waste by a City department lacked details. No response to our request for additional information was received in over 30 days. Per our procedures, the report was closed with no further action necessary.					
36	Miscellaneous	174432504009	Received	2/25/25	No Further Action Necessary	2/26/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified, and the case was referred to the appropriate agency and closed.					
37	Abuse	186234053200	Received	2/26/25	No Further Action Necessary	3/11/25
	An allegation of abuse of discretion by a City department was reviewed and closed with no further action necessary.					
38	Abuse	118385708718	Received	2/27/25	No Further Action Necessary	3/12/25
	Duplicate of 717778988402					
39	Miscellaneous	374661777739	Received	2/27/25	No Further Action Necessary	2/27/25
	A partial report was abandoned.					
40	Fraud	187101122722	Received	2/28/25	No Further Action Necessary	3/3/25
	An allegation of fraud by unknown parties lacked details. The reporter was provided with referral information and the report was closed.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
41	Abuse	876654097956	Received	2/28/25	No Further Action Necessary	3/18/25
	An allegation of abuse of discretion by a City agency was referred to the appropriate government agency and closed.					
42	Miscellaneous	628737574186	Received	3/3/25	No Further Action Necessary	3/3/25
	A partial report was abandoned.					
43	Fraud	406078427888	Received	3/4/25	No Further Action Necessary	3/5/25
	An allegation of a ransomware attack at a private company was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified, and the case was referred to the appropriate agency and closed.					
44	Miscellaneous	211124463620	Received	3/7/25	No Further Action Necessary	3/10/25
	An allegation of public benefits fraud was not in the purview of the City of San Diego. The reporter was provided with referral information and the report was closed.					
45	Miscellaneous	185975097527	Received	3/11/25	No Further Action Necessary	3/11/25
	A partial report was abandoned.					
46	Miscellaneous	560559880858	Received	3/11/25	No Further Action Necessary	3/11/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The reporter was provided with referral information and the report was closed.					
47	Miscellaneous	250499510239	Received	3/13/25	No Further Action Necessary	3/14/25
	An allegation of a maintenance issue was reported by a resident. The issue was previously reported to the City and work is in process. The Fraud Hotline reporter was notified, and the case was closed.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
48	Miscellaneous	631275896003	Received	3/13/25	No Further Action Necessary	3/14/25
	An allegation regarding a customer repeatedly requesting department assistance was not in the purview of the Fraud Hotline. The Fraud Hotline reporter was notified of the proper reporting channels and the case was closed.					
49	Miscellaneous	563030348211	Received	3/15/25	No Further Action Necessary	3/17/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified, and the case was closed.					
50	Fraud	661082299096	Received	3/22/25	No Further Action Necessary	3/24/25
	An allegation of an online scam was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
51	Miscellaneous	737927590420	Received	3/22/25	No Further Action Necessary	3/24/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
52	Abuse	736299097910	Received	3/24/25	No Further Action Necessary	3/24/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
53	Fraud	150299441035	Received	3/24/25	No Further Action Necessary	3/24/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					
54	Miscellaneous	364087747220	Received	3/24/25	No Further Action Necessary	3/24/25
	A partial report was abandoned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
55	Fraud	884303504577	Received	3/29/25	No Further Action Necessary	3/31/25
	An allegation of a non-City issue was not in the purview of the City of San Diego. The Fraud Hotline reporter was notified of the appropriate agency and the case was closed.					

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## **Conclusion**

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

As of the third quarter of Fiscal Year 2025, we applied approximately 2,681 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 2,960 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau  
City Auditor

cc:     Honorable Mayor Todd Gloria  
          Honorable Members of the City Council  
          Honorable Heather Ferbert, City Attorney  
          Charles Modica, Independent Budget Analyst

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