

San Diego Police Department - Dispatch Division 911 Report								
JANUARY 2025								
Total 911 Calls	53,970							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,444	1,214	1,140	1,721	348	100	3	53,970
	91.61%	2.25% [93.86%]	2.11% [95.97%]	3.19% [99.16%]	0.64%[99.80%]	0.19%[99.99%]	0.01%[100%]	100%
Avg Answer Time in seconds	3.26							
Avg Talk Time in seconds	132							
Busiest Day for 911	Thurs.	01/23/25						
Busiest Hour for 911	2-3pm			Text to 911 Sessions: 457				
Total Monthly Calls	97,205	911 Received 53,970		Admin Received 41,821		10-Digit Emer 1,414		

San Diego Police Department - Dispatch Division 911 Report								
FEBRUARY 2025								
Total 911 Calls	46,219							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	42,969	891	740	1,304	236	76	3	46,219
	92.97%	1.93%[94.90%]	1.60% [96.50%]	2.82%[99.32%]	0.51% [99.83%]	0.16% [99.99%]	0.01% [100%]	100%
Avg Answer Time in seconds	2.92							
Avg Talk Time in seconds	136							
Busiest Day for 911	Sat.	2/22/25						
Busiest Hour for 911	10-11am			Text to 911 Sessions: 486				
Total Monthly Calls	86,766	911 Received 46,219		Admin Received 39,429		10-Digit Emer 1,118		