

San Diego Police Department - Dispatch Division 911 Report								
DECEMBER 2024								
Total 911 Calls	54,271							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,557	1,326	1,344	2,336	500	203	5	54,271
	89.47%	2.44%[91.91%]	2.48%[94.39%]	4.30%[98.69%]	0.92%[99.61%]	0.37%[99.98%]	0.01%[99.99%]	100%
Avg Answer Time in seconds	3.93							
Avg Talk Time in seconds	131							
Busiest Day for 911	Sat.	12/28/24						
Busiest Hour for 911	1-2pm			Text to 911 Sessions: 506				
Total Monthly Calls	98,016	911 Received 54,271	Admin Received 42,396		10-Digit Emer 1,349			

San Diego Police Department - Dispatch Division 911 Report								
JANUARY 2025								
Total 911 Calls	53,970							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,444	1,214	1,140	1,721	348	100	3	53,970
	91.61%	2.25% [93.86%]	2.11% [95.97%]	3.19% [99.16%]	0.64%[99.80%]	0.19%[99.99%]	0.01%[100%]	100%
Avg Answer Time in seconds	3.26							
Avg Talk Time in seconds	132							
Busiest Day for 911	Thurs.	01/23/25						
Busiest Hour for 911	2-3pm			Text to 911 Sessions: 457				
Total Monthly Calls	97,205	911 Received 53,970	Admin Received 41,821		10-Digit Emer 1,414			