

San Diego Police Department - Dispatch Division 911 Report								
NOVEMBER 2024								
Total 911 Calls	53,471							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,203	1,292	1,257	2,086	419	204	10	53,471
	90.15%	2.42% [92.57%]	2.35%[94.92%]	3.90%[98.82%]	0.78%[99.6%]	0.38%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.75							
Avg Talk Time in seconds	128							
Busiest Day for 911	Sat.	11/23/24						
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 504						
Total Monthly Calls	96,237	911 Received 53,471	Admin Received 41,417	10-Digit Emer 1,349				

San Diego Police Department - Dispatch Division 911 Report								
DECEMBER 2024								
Total 911 Calls	54,271							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,557	1,326	1,344	2,336	500	203	5	54,271
	89.47%	2.44%[91.91%]	2.48%[94.39%]	4.30%[98.69%]	0.92%[99.61%]	0.37%[99.98%]	0.01%[99.99%]	100%
Avg Answer Time in seconds	3.93							
Avg Talk Time in seconds	131							
Busiest Day for 911	Sat.	12/28/24						
Busiest Hour for 911	1-2pm	Text to 911 Sessions: 506						
Total Monthly Calls	98,016	911 Received 54,271	Admin Received 42,396	10-Digit Emer 1,349				