### WHAT'S WRONG WITH THE STREETLIGHT?

When a streetlight is out, City electricians must troubleshoot the light and its power source to determine the cause and the fix, which are often complex issues.



#### **POWER SUPPLY**

Where is the power source and does SDGE need to make repairs?



### OUTDATED TECHNOLOGY

Parts no longer exist and need to be replaced with newer lights.



#### **LIGHT POLE**

Is there damage, component failure, unauthorized use of the pole or light?



#### **WIRING**

Does the wiring in the pole need to be repaired or replaced?



# UNDERGROUND CONDUIT

Is there an issue in the conduit underground that needs to be unburied?

## **HOW YOU CAN HELP**

Report streetlight outage locations using the City of San Diego's **Get it Done** app (sandiego.gov/get-it-done).

Be specific! Provide an exact location, a photo, and identify the issue (lightbulb out, pole knocked down, damage to pole).

Don't plant
vegetation or cover
up streetlight
infrastructure in your
yard, so that City
crews can find and fix
the problem quickly.

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Always call
Underground Service
Alert at **811** before
you dig (*call811.com*).