

## SAN DIEGO POLICE DEPARTMENT ORDER

**DATE/TIME:** SEPTEMBER 12, 2024 1630 HOURS  
**NUMBER:** OR 24-28  
**SUBJECT:** MANDATORY ONLINE VIGILANT USER TRAINING  
**SCOPE:** ALL MEMBERS OF THE DEPARTMENT

**DEPARTMENT PROCEDURE AFFECTED:**

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**Portions of this document are deemed by the San Diego Police Department to be exempt from public disclosure because the public interest served by not disclosing the information clearly outweighs the public interest served by disclosure, pursuant to California Government Code section 7922.000.**

Vigilant is an Automated License Plate Reader (ALPR) platform analytic tool. This technology is used to perform an analysis to help the investigative triangle of person, license plate, and location. It allows data returns from a variety of ALPRs from within the State of California to be reviewed by investigators.

On May 29, 2024, Training Bulletin 24-04 was released requiring that all Vigilant Users complete a **mandatory online training** hosted by Motorola Solutions. Motorola Solutions reached out directly to each user via department email to assign the training. The deadline to complete the training was August 24, 2024.

The deadline to complete the training has been extended. **All Vigilant Users must complete the mandatory training by September 30, 2024.** Any users that do not complete the training will have their accounts deactivated after that deadline and must contact **(Redacted – record exempt)**, with their proof of successful completion of the course, to have their account restored.

Any questions regarding the system can be directed to **(Redacted – record exempt)**

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Please read at squad conferences and give a copy to all personnel.