



CITY OF SAN DIEGO - 1222 FIRST AVE., M.S. 501, SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Dec. 19, 2024

Subject: New Information Bulletin to Clarify Water Meter and Backflow Prevention Design Standards and Deviation Request Process – Information Bulletin 305

Development Services Department (DSD) and the Public Utilities Department (PUD) have launched a new Information Bulletin (IB) to provide guidance to customers on the design standards of water meters and backflow preventers. These devices are essential in ensuring reliable utility services, equitable billing for water consumption and safeguarding our water supply and public health. Projects shall follow PUD standards at the beginning of project design to protect the drinking water system and minimize conflicts later in the permit review process.

[IB 305](#) also provides detailed direction regarding how and when a request for a deviation from the standards can be made. Deviations should be considered only when there is an engineering-based technical reason why the project cannot comply with City standards.

DSD will review the request and supporting documents (e.g., plans, plats, etc.) to ensure that the proposed methods and alternatives effectively mitigate the identified risks and maintain safety, quality, and performance standards acceptable to the City, and comply with state law. The review process includes collaboration between DSD and PUD staff to thoroughly assess the proposed non-standard components.

The deviation request will add additional review and processing time to the application, and approval of the deviation is not guaranteed. Deviation requests will be considered by PUD on a case-by-case basis and must demonstrate why the project cannot comply with the standards due to a technical limitation.

Need Help?

For customer service or to report any issues accessing your project, please contact DSD customer service at 619-446-5000 Monday through Friday, 8:00 a.m. to 3:00 p.m.