San Diego Police Department - Dispatch Division 911 Report
OCTOBER 2024

Total 911 Calls	60,015							

	Answer Time in Seconds							
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,947	2,000	1,883	3,438	813	371	13	58,465
	85.43%	3.42% [88.85%]	3.22% [92.07%]	5.88% [97.95%]	1.39% [99.34%]	0.63% [99.97%]	0.02% [99.99%]	100%

Avg Answer Time in seconds	5.14		
Avg Talk Time in seconds	131		
Busiest Day for 911	Thurs	10/31/24	
Busiest Hour for 911	1-2pm	Text to 911 Sessions: 384	

Total Monthly Calls	108,902	911 Received 58,465	Admin Received 48,887	10-Digit Emer 1,550

San Diego Police Department - Dispatch Division 911 Report
NOVEMBER 2024

Total 911 Calls	53,471							

	Answer Time in Seconds							
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,203	1,292	1,257	2,086	419	204	10	53.471
	90.15%	2.42% [92.57%]	2.35%[94.92%]	3.90%[98.82%]	0.78%[99.6%]	0.38%[99.98%]	0.02%[100%]	100%

Avg Answer Time in seconds	3.75		
Avg Talk Time in seconds	128		
Busiest Day for 911	Sat	11/23/24	
Busiest Hour for 911	6-7pm	Text to 911 Sessions: 504	

Total Monthly Calls	96,237	911 Received 53,471	Admin Received 41,417	10-Digit Emer 1,349