

San Diego Police Department - Dispatch Division 911 Report								
SEPTEMBER 2024								
Total 911 Calls	58,574							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,150	2,076	2,019	3,580	877	342	13	57,057
	84.39%	3.64% [88.03%]	3.54% [91.57%]	6.27% [97.84%]	1.54% [99.38%]	0.60% [99.98%]	0.02% [100%]	100%
Avg Answer Time in seconds	5.38							
Avg Talk Time in seconds	133							
Busiest Day for 911	Sun	9/1/24						
Busiest Hour for 911	9-10pm			Text to 911 Sessions: 229				
Total Monthly Calls	104,427	911 Received 57,057	Admin Received 45,853		10-Digit Emer 1,517			

San Diego Police Department - Dispatch Division 911 Report								
OCTOBER 2024								
Total 911 Calls	60,015							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,947	2,000	1,883	3,438	813	371	13	58,465
	85.43%	3.42% [88.85%]	3.22% [92.07%]	5.88% [97.95%]	1.39% [99.34%]	0.63% [99.97%]	0.02% [99.99%]	100%
Avg Answer Time in seconds	5.14							
Avg Talk Time in seconds	131							
Busiest Day for 911	Thurs	10/31/24						
Busiest Hour for 911	1-2pm			Text to 911 Sessions: 384				
Total Monthly Calls	108,902	911 Received 58,465	Admin Received 48,887		10-Digit Emer 1,550			