



CITY OF SAN DIEGO - 1222 FIRST AVE., M.S. 501, SAN DIEGO, CA 92101

# PUBLIC NOTICE

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**Date: Sept. 30, 2024**

**Subject: Online Payments to be Temporarily Unavailable via DSD Online Permitting Portal  
Oct. 5 and Oct. 6, 2024**

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As part of planned updates to various online tools and services, customers will be unable to use the Development Services Department (DSD) [Online Permitting Portal](#) to make payments during upcoming scheduled maintenance. The maintenance period will be from 11 p.m. on Saturday, Oct. 5 until 3 a.m. on Sunday, Oct. 6, 2024.

During this time, customers can continue to use all other online services, including checking on project status, submitting new applications, accessing the Zoning and Parcel Informational Portal, scheduling inspections, booking virtual appointments and requesting Building and Land Use Enforcement investigations - among other services - by visiting [sandiego.gov/DSD](http://sandiego.gov/DSD).

## **Need Help?**

For customer assistance or to report any issues accessing your project, please contact DSD customer service at 619-446-5000 Monday through Friday, 8 a.m. to 3 p.m.

## **Email Updates**

Visit [sandiego.gov/dsd-email](http://sandiego.gov/dsd-email) to sign up to get the latest news and updates straight from DSD.