

CITY OF SAN DIEGO - 1222 FIRST AVE., M.S. 501, SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Sept. 16, 2024

Subject: Partial Service Interruption to Online Permitting Portal starting Friday, Sept. 20 through Sunday, Sept. 22

As part of planned updates to online services, DSD's digital plan review tool and document storage will undergo scheduled maintenance per its ongoing efforts to maximize security, performance and reliability. There may be occasional service interruptions to the <u>Online Permitting Portal</u> to upload and review documents during this maintenance window, beginning Friday, Sept. 20, 2024, at 10 a.m. Regular service is expected to resume at 11 p.m. on Sunday, Sept. 22.

During the planned maintenance, customers can continue to use other online services, including creating new applications, accessing the <u>Zoning and Parcel Informational Portal</u>, <u>scheduling inspections</u>, booking <u>virtual appointments</u> and requesting <u>Building and Land Use Enforcement investigations</u> by visiting <u>sandiego.gov/DSD</u>.

Need Help?

For customer assistance or to report any issues accessing your project, please contact DSD customer service at 619-446-5000 Monday through Friday, 8 a.m. to 3 p.m.

Email Updates

Visit <u>sandiego.gov/dsd-email</u> to sign up to get the latest news and updates straight from DSD.