

## TRAINING BULLETIN

A PUBLICATION OF THE SAN DIEGO POLICE DEPARTMENT

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TB 24-04

MAY 29, 2024

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### VIGILANT LEARN DATABASE NEW OKTA INTEGRATION AND TRAINING

#### **I. PURPOSE**

This Training Bulletin introduces new login procedures for Vigilant LEARN through the City of San Diego's OKTA Dashboard as well as formalized training for current and future users through Motorola Solutions, the parent company of Vigilant.

#### **II. SCOPE**

This Training Bulletin applies to all Department personnel who have active accounts with Vigilant LEARN or are seeking to create accounts.

#### **III. BACKGROUND**

- A. Vigilant is an Automated License Plate Reader (ALPR) platform analytic tool. This technology is used to perform an analysis to help the investigative triangle of person, license plate, and location. It allows data returns from a variety of ALPRs from within the State of California to be reviewed by investigators.
- B. The San Diego Police Department only has access to the data Vigilant obtains from other agencies/companies that share their data with Vigilant. The Department does not collect, capture, or record any data for Vigilant.
- C. The Department does not share any SDPD data with Vigilant
- D. Department Procedures and other documents associated with the use of the Vigilant are:

1. DP 1.51- License Plate Recognition
2. DP 4.13- Retention / Custody of Officer Notes, Documents, and Other Evidence.
3. Vigilant Surveillance Use Policy
  - a. The Surveillance Use Policy for Vigilant can be reviewed here:

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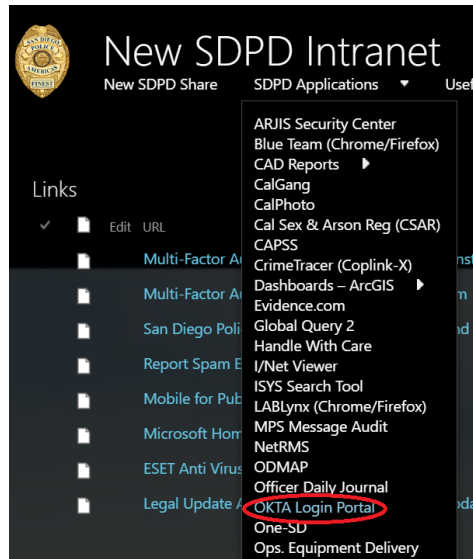
#### **IV. PROCEDURES**

##### **A. Creating an Account**

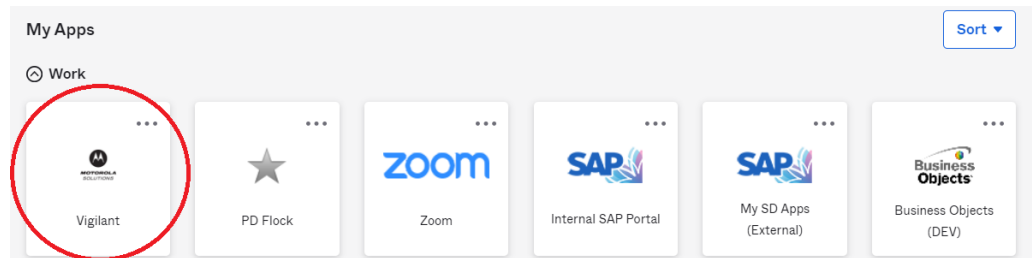
Access to Vigilant is on a need to know/right to know basis for all sworn and non-sworn personnel to aid in the identification of vehicles associated with suspects, witnesses, or victims. Personnel who wish to create an account must email the System Administrator, Sergeant **(Deleted – records of security)**

##### **B. Logging in Through OKTA**

1. Logging in to Vigilant LEARN is now a streamlined process that will allow users to access the system through a single sign-on process while maintaining a higher level of security through two-factor authentication.
  - a. The current method of logging in directly to Vigilant LEARN will be disabled.
2. To login through OKTA, users will follow these procedures:
  - a. Go to the SDPD Intranet Page and select OKTA Login Portal from the SDPD Applications tab.



- b. Log into OKTA and then select Vigilant from the My Apps section.



### C. TRAINING

1. Motorola Solutions will be providing specific training for current officers and detectives already in the Vigilant LEARN system. Any future users will be required to complete the same training.
2. Motorola Solutions will reach out directly to each user through their department email with instructions on how to access the training.
3. **Current active users must complete the required training by August 14, 2024, or they will lose access to the system and their account will be deactivated.**

Any questions please contact Special Projects & Legislative Affairs Sergeant (Deleted – records of security).