Department of Information Technology

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Description

The Department of Information Technology delivers technology services to 34 City Departments, over 300 locations, more than 13,350 employees, and the 1.4 million residents of the City of San Diego.

Key areas of the Department include:

IT Fiscal Services - The IT Fiscal Services team provides financial services which has three key areas of responsibilities: (1) oversight of the Department's operating and capital budget, (2) accounting and financial reporting for the Department's General Fund, GIS Fund, Information Technology Fund, OneSD Support Fund and Wireless Communication Technology Fund, and (3) payroll and vendor payments.

IT Contracts Management - The Contracts Management Team manages the contract life cycle of citywide IT contracts, Request for Quotations (RFQ)/ Request for Proposals (RFP) / Invitation to Bid (ITBs), contract negotiations, and ensures compliance with all City procurement requirements.

IT Architecture and Engineering - The IT Architecture and Engineering Team manages the network, datacenter, applications, cloud, telecommunications, call center, desktop phone and directory services for the City. The team sets the technology direction and innovation for the City's core infrastructure, resiliency, data protection needs, and works with City departments to develop solutions to enhance City services.

Service Management Office (SMO) - The Service Management Office manages the contracts for Workplace Services, consisting of the IT Service Desk and End User support functions.

The SMO also manages the contracts for Cross-Functional Services, consisting of the IT Service Management processes and the City's ServiceNow platform. The SMO manages the City's end-user computer hardware and software standards, enterprise change management governance, and develops citywide IT Service Delivery best practices and processes.

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Cyber Security Compliance and Risk Management - The Cyber Security Team provides the development, implementation and management of all citywide information security policies, standards, procedures, payment card compliance, internal controls, and leads regional partnerships through the San Diego Regional Cyber Lab.

Enterprise Resource Planning (ERP) - The Enterprise Resource Planning Team provides citywide information technology services, which include Systems, Applications and Products (SAP), web environments, and citywide content management.

Geographic Information Systems (GIS) - The Geographic Information Systems Team is responsible for supporting spatial data analytics, workflows and provisioning GIS tools and technologies for departments across the City. Systems include asset management, risk assessment, public safety, emergency response, field mapping and data capture tools, GPS integration, remote sensing, conflict detection and mapping presentations. GIS also manages San Diego Geographic Information Source (SanGIS), the regional spatial data warehouse joint powers authority in partnership with the County of San Diego.

Digital Strategy - The Digital Strategy Team partners with City departments to develop innovative strategies to expand citywide digital services, streamline applications through web and mobile channels, and manages the IT Governance process.

Wireless Technology Services - The Wireless Technology Services Team manages the service delivery for public safety wireless radio communications technologies.

Digital Equity – The SD Access 4 All program supports residents in bridging the digital divide. Programs include: citywide broadband master plan efforts, an open public Wi-Fi program, Digital Navigation services, digital literacy services, and a hotspot and Chromebook lending program.

The vision is:
To be a national municipal leader and strategic business partner for innovative technology solutions.

The mission is:
To provide high quality, equitable, secure, and resilient technology solutions and public safety wireless radio services through strategic innovation and partnerships with City and regional stakeholders.

Goals and Objectives

Goal 1:   *Modernize and Maximize the Business Value and Resiliency of Technology Services*
- Expanded cloud services provide agility, resiliency, enhanced security, and availability.
- A citywide platform strategy leverages common standards to maximize business value and reduce costs.
- Expand adaptability and agility for public-facing and City workforce applications to improve efficiency and ease-of-use.
- Standardization and integration of the centralized technology ecosystem will reduce training and support costs, accelerate development, and improve data analytics and security.
- Enhance public safety wireless communications coverage and provide redundancy and resiliency.

Goal 2:   *Centralize and Modernize City Technologies to Drive Best Practices and Innovation*

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- Centralized IT services drive efficiencies and economies of scale with common standards, security, and governance requirements.
- Standardized digital transformation ensures alignment with City technologies, support contracts, training, data governance, and security.
- Improved service management through business relationship management, technology automation, and industry best practices.
- Data governance ensures the availability, usability, integrity, and security of the data in enterprise systems.

Goal 3: *Advance IT Service Delivery by Enhancing City Technology Contracts for Transparency, Oversight, and Operational Excellence*
- Engage City departments to make improvements to contract Service Level Agreements to promote innovation and meet changing business requirements.
- Enhance the long-term roadmap of the City's IT contracts and RFPs with agility to adopt to the rapid pace of technology change.
- Develop contracts to improve cross-functional delivery and contract compliance.

Goal 4: *Secure the City's Data and Technology*
- Enhance the automation of cyber security with Security Information and Event Management (SIEM) tools across the City.
- Ensure security is a key decision point for all contracts, RFI/RFP processes, product selection, adoption, and use.
- Optimize the City's network architecture to increase availability and improve security.
- Modernize, maintain evaluate, and improve existing security tools both on-site and in the cloud.

Goal 5: *Advance Digital Equity Citywide for Low-Income Communities*
- Expand free Wi-Fi citywide with a focus on low-income communities.
- Increase laptops and mobile hotspots available from City libraries.
- Work with community outreach partners to get San Diegans connected.
- Partner with nonprofits to provide digital equity training and access.

Goal 6: *Train, develop, and increase employee satisfaction and retention of Department of IT staff*
- Increase career growth opportunities and promotional opportunities for staff to increase employee satisfaction and retention.
- Offer training opportunities to IT staff in cyber security, project management, cloud, IT procurement, GIS, SAP, network, digital equity, and other IT disciplines to grow in their careers and take advantage of promotional opportunities.
- Partner with the Human Resource Department to share technologies and employment opportunities among colleges and post-high school education agencies.

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Budget Equity Impact Statement

Equity Highlights
Examples from the current fiscal year. • SD Access 4 All initiative has provided over 2.5 million Wi-Fi sessions including over 210,000 unique users, and Mobile Internet Hotspots utilization rates of over 90%. • 2,500 attendees have participated in computer skills classes (English and Spanish) in the program's first year. • Digital Navigators offer multi-lingual, 1:1 support to the public with the goal of making technology more accessible and include technical tasks, affordable computers, no-cost/low-cost home internet (federal Affordable Connectivity Program), and connection to essential resources online. Digital Navigator Services have been championed by 21 Digital Navigator interns who have worked with the City through the Employ and Empower Program.

Budget Equity Lens Summary
Ongoing Operations *Is there an opportunity to adjust the department's ongoing operations to address a disparity?* **Yes** 1. Collaborating with San Diego Association of Governments (SANDAG), San Diego Geographic Information Source (SANGIS), San Diego Housing Commission, the County and San Diego Regional Cyber Lab to strengthen regional partnerships to enhance digital equity planning in structurally excluded communities. 2. Collaborating with industry partners to obtain discounted digital equity resources. 3. Collaborating with the Library Department and Parks and Recreation to develop grant proposals for digital equity resources. 4. Collaborating with the Parks and Recreation Department on interim and long-term public Wi-Fi solutions in structurally excluded communities. 5. Collaborating with Engineering & Capital Projects and leveraging Geographic Information Systems (GIS) resources to promote specific capital improvement projects impacting structurally excluded communities. 6. Collaborating with the Human Resources Department to share technologies and employment opportunities among colleges and post-high school education agencies. 7. Collaborating with the Purchasing and Contracting Department to promote engagement and utilization of Small Local Business Enterprise (SLBE), Emerging Local Business Enterprises (ELBE), and other small and/or local business enterprises.
Budget Adjustment(s) *Do the Budget Adjustments address a disparity?* **Yes** Budget Adjustments will address disparities that align with the following Tactical Equity Plan goals: 1. Advance Digital Equity Citywide for Low-Income Communities and 2. Centralize and Modernize City Technologies to Drive Best Practices and Innovation. The SD Access 4 All program is seeking resources to continue services for the Public Wi-Fi program and Library Mobile Hotspot program.

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Budget Adjustments #1: Previously funded by the Parks Foundation in the Parks and Recreation Department, 59 Parks and Recreation locations throughout the city provided Public Wi-Fi service. This funding is no longer available, as such the Department of IT is assuming fiscal responsibility. The goal is to consolidate all sites under SD Access 4 All governance and management.

Budget Adjustments #2: There are approximately 4,000 mobile internet hotspots available for check-out through the City of San Diego Public Library system. Hotspots address disparities in internet access by providing no-cost, portable internet to the public. Library has reported high public demand for hotspots. The proposed investment will maintain the current number of available hotspots. This is due to a scheduled rate increase by the hotspot service provider. This could have a disproportionate impact on neighborhoods most impacted by the digital divide.

Key Performance Indicators

Performance Indicator	Definition	Baseline	FY2024 Performance	Goal
Mission Critical Application Availability	99.9% Annual Mission Critical Application Availability	99.9%	99.9%	99.9%
Connection of Public Wi-Fi in Priority Digital Equity Areas	Connecting 80% of the identified Priority Digital Equity Public Wi-Fi Locations	80%	92%	90%
Public Safety Wireless Radio System Availability	The US standard for availability of public safety radio systems is 99.999%.	99.999%	99.999%	99.999%
Cyber Security Incident Percentage	Less than 1% average of cyber security incidents for all active users	<1%	<1%	<1%

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Department Summary

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
FTE Positions (Budgeted)	133.35	135.35	135.52	0.17
Personnel Expenditures	$ 21,119,306	$ 24,125,679	$ 27,086,261	$ 2,960,582
Non-Personnel Expenditures	107,931,947	112,964,429	113,572,114	607,685
Total Department Expenditures	**$ 129,051,252**	**$ 137,090,108**	**$ 140,658,375**	**$ 3,568,267**
Total Department Revenue	**$ 129,804,845**	**$ 136,293,099**	**$ 127,025,392**	**$ (9,267,707)**

General Fund

Department Expenditures

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Citywide IT Fixed Expenses	$ 18,000	$ -	$ -	$ -
Department of Information Technology	1,684,938	2,849,519	2,824,124	(25,395)
Enterprise IT Sourcing Operations	-	-	458,575	458,575
Total	**$ 1,702,938**	**$ 2,849,519**	**$ 3,282,699**	**$ 433,180**

Department Personnel

	FY2023 Budget	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	0.00	4.00	0.00	(4.00)
Enterprise IT Sourcing Operations	0.00	0.00	4.00	4.00
Total	**0.00**	**4.00**	**4.00**	**0.00**

Significant Budget Adjustments

	FTE	Expenditures	Revenue
SD Access for All Addition of non-personnel expenditures associated with Public Wi-Fi access at Parks and Recreation Sites, Public Library Mobile Hotspot program, and Chromebook lending program.	0.00	$ 727,000	$ -
Support for Information Technology Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	6,248	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(9,063)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2024.	0.00	(15,000)	(911,287)

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
Salary and Benefit Adjustments	0.00	(26,005)	-
Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.			
Reduction to the PC Replacement Lease Program	0.00	(250,000)	-
Reduction of debt expenditures associated with the PC Replacement Lease Program.			
Total	**0.00** $	**433,180** $	**(911,287)**

Expenditures by Category

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
PERSONNEL								
Personnel Cost	$	-	$	363,579	$	327,245	$	(36,334)
Fringe Benefits		-		121,001		131,330		10,329
PERSONNEL SUBTOTAL		-		484,580		458,575		(26,005)
NON-PERSONNEL								
Supplies	$	284	$	-	$	-	$	-
Contracts & Services		115,754		419,351		1,151,827		732,476
External Contracts & Services		*20,000*		*419,351*		*1,146,351*		*727,000*
Internal Contracts & Services		*95,754*		*-*		*5,476*		*5,476*
Information Technology		971,984		772,160		763,408		(8,752)
Debt		614,917		1,173,428		908,889		(264,539)
NON-PERSONNEL SUBTOTAL		1,702,938		2,364,939		2,824,124		459,185
Total	**$**	**1,702,938**	**$**	**2,849,519**	**$**	**3,282,699**	**$**	**433,180**

Revenues by Category

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
Rev from Federal Agencies	$	415,778	$	648,160	$	-	$	(648,160)
Rev from Other Agencies		-		263,127		-		(263,127)
Total	**$**	**415,778**	**$**	**911,287**	**$**	**-**	**$**	**(911,287)**

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range			Total
FTE, Salaries, and Wages								
20000067	Information Systems Analyst 1	0.00	3.00	3.00	$ 67,468 -	81,997	$	202,404
20001234	Program Coordinator	0.00	1.00	1.00	36,814 -	214,004		124,841
FTE, Salaries, and Wages Subtotal		**0.00**	**4.00**	**4.00**			**$**	**327,245**

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
Fringe Benefits								
Flexible Benefits	$	-	$	30,400	$	52,712	$	22,312
Long-Term Disability		-		1,284		1,184		(100)
Medicare		-		5,273		4,744		(529)

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	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Other Post-Employment Benefits	-	22,756	16,552	(6,204)
Retiree Medical Trust	-	908	819	(89)
Retirement 401 Plan	-	3,636	3,273	(363)
Retirement ADC	-	48,392	43,654	(4,738)
Risk Management Administration	-	5,148	5,544	396
Unemployment Insurance	-	415	336	(79)
Workers' Compensation	-	2,789	2,512	(277)
Fringe Benefits Subtotal	**$ -**	**$ 121,001**	**$ 131,330**	**$ 10,329**
Total Personnel Expenditures			**$ 458,575**	

GIS Fund

Department Expenditures

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	$ -	$ -	$ 19,442	$ 19,442
Information Technology	5,219,405	5,372,519	6,170,248	797,729
Total	**$ 5,219,405**	**$ 5,372,519**	**$ 6,189,690**	**$ 817,171**

Department Personnel

	FY2023 Budget	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	0.00	0.00	0.49	0.49
Information Technology	14.00	12.00	11.00	(1.00)
Total	**14.00**	**12.00**	**11.49**	**(0.51)**

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Support for Environmental Systems Research Institute (ESRI) Contract Addition of contractual expenditures associated with the Environmental Systems Research Institute (ESRI).	0.00	$ 1,060,000	$ -
Support for Information Technology Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	181,974	-
Support for SanGIS Joint Powers Authority Contract Addition of non-personnel expenditures associated with the SanGIS Joint Powers Authority.	0.00	40,000	-
Employ and Empower Program Support Addition of 0.49 Management Interns - Hourly and associated revenue to support the Employ and Empower Program.	0.49	19,442	19,442
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2024.	0.00	(10,000)	204,000

Department of Information Technology

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Salary and Benefit Adjustments	0.00	(76,612)	-
Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.			
Reduction of Program Coordinator	(1.00)	(164,635)	-
Reduction of 1.00 Program Coordinator that supports GIS requests from City Departments.			
Non-Discretionary Adjustment	0.00	(232,998)	-
Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.			
Non-Discretionary Revenue Adjustment	0.00	-	(220,046)
Adjustment to reflect revised revenue projections.			
Total	**(0.51)**	**$ 817,171**	**$ 3,396**

Expenditures by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
PERSONNEL				
Personnel Cost	$ 802,920	$ 1,382,124	$ 1,205,057	$ (177,067)
Fringe Benefits	648,128	789,603	744,865	(44,738)
PERSONNEL SUBTOTAL	1,451,048	2,171,727	1,949,922	(221,805)
NON-PERSONNEL				
Supplies	$ -	$ 10,000	$ 10,000	$ -
Contracts & Services	1,182,483	1,165,419	972,421	(192,998)
External Contracts & Services	*780,817*	*767,943*	*807,943*	*40,000*
Internal Contracts & Services	*401,666*	*397,476*	*164,478*	*(232,998)*
Information Technology	2,585,675	2,025,373	3,257,347	1,231,974
Other	199	-	-	-
NON-PERSONNEL SUBTOTAL	3,768,357	3,200,792	4,239,768	1,038,976
Total	**$ 5,219,405**	**$ 5,372,519**	**$ 6,189,690**	**$ 817,171**

Revenues by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Charges for Services	$ 5,185,631	$ 5,115,962	$ 5,119,358	$ 3,396
Rev from Money and Prop	30,278	-	-	-
Rev from Other Agencies	228,624	238,770	238,770	-
Total	**$ 5,444,533**	**$ 5,354,732**	**$ 5,358,128**	**$ 3,396**

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20001168	Deputy Director	1.00	1.00	1.00	$ 72,886 - 268,057	$ 214,282
21000432	Geographic Info Systems Analyst 2	6.00	2.00	2.00	81,997 - 99,082	181,079

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Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range		Total
21000433	Geographic Info Systems Analyst 3	3.00	2.00	2.00	90,015 -	108,805	198,820
21000434	Geographic Info Systems Analyst 4	1.00	1.00	1.00	101,223 -	122,656	119,216
20000293	Information Systems Analyst 3	1.00	1.00	1.00	90,015 -	108,805	108,805
20000377	Information Systems Technician	1.00	1.00	1.00	64,584 -	77,846	77,846
90001073	Management Intern - Hourly	0.00	0.00	0.49	36,814 -	45,925	18,039
20001234	Program Coordinator	1.00	4.00	3.00	36,814 -	214,004	411,811
	Budgeted Personnel Expenditure Savings						(124,841)
FTE, Salaries, and Wages Subtotal		**14.00**	**12.00**	**11.49**		**$**	**1,205,057**

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Fringe Benefits				
Employee Offset Savings	$ 73,050	$ 10,823	$ 12,070	$ 1,247
Flexible Benefits	109,939	143,794	142,250	(1,544)
Long-Term Disability	3,928	4,838	4,364	(474)
Medicare	11,789	19,867	17,475	(2,392)
Other Post-Employment Benefits	45,193	68,268	41,380	(26,888)
Retiree Medical Trust	996	2,403	1,832	(571)
Retirement 401 Plan	3,813	9,612	7,327	(2,285)
Retirement ADC	357,363	479,673	465,699	(13,974)
Risk Management Administration	10,978	15,444	13,860	(1,584)
Supplemental Pension Savings Plan	24,830	24,744	28,158	3,414
Unemployment Insurance	1,009	1,559	1,242	(317)
Workers' Compensation	5,240	8,578	9,208	630
Fringe Benefits Subtotal	**$ 648,128**	**$ 789,603**	**$ 744,865**	**$ (44,738)**
Total Personnel Expenditures			**$ 1,949,922**	

Information Technology Fund

Department Expenditures

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Citywide IT Fixed Expenses	$ 73,300,629	$ 74,476,936	$ 72,499,614	$ (1,977,322)
Department of Information Technology	3,299,402	5,066,303	5,633,704	567,401
Enterprise IT Sourcing Operations	1,397,123	1,497,203	2,256,511	759,308
Information Technology	4,187,118	4,720,259	5,174,951	454,692
IT Contract Management	1,487,013	1,664,181	1,774,961	110,780
Total	**$ 83,671,285**	**$ 87,424,882**	**$ 87,339,741**	**$ (85,141)**

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Department Personnel

	FY2023 Budget	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	15.00	15.00	15.78	0.78
Enterprise IT Sourcing Operations	8.00	7.00	9.00	2.00
Information Technology	18.00	22.00	23.00	1.00
IT Contract Management	3.00	3.00	3.00	0.00
Total	**44.00**	**47.00**	**50.78**	**3.78**

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Salary and Benefit Adjustments	0.00	$ 1,393,712	$ -
Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.			
Application Development and Maintenance Contract	0.00	607,994	-
Addition of contractual services to support application development and maintenance.			
Digital Productivity Tools	0.00	360,000	-
Addition of one-time non-personnel expenditures to support automated productivity tools.			
Support for Information Technology	0.00	351,089	-
Adjustment to expenditure allocations according to an annual review of information technology funding requirements.			
Employ and Empower Program Support	3.78	150,017	150,020
Addition of 3.02 Management Interns and 0.76 Student Interns - Hourly and associated revenue to support the Employ and Empower Program.			
Get It Done Maintenance and Support	0.00	67,583	-
Addition of contractual services associated with maintaining and supporting the Get It Done (GID) application.			
Non-Discretionary Adjustment	0.00	(2,637)	-
Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.			
Reduction of Wireless Network Infrastructure	0.00	(40,000)	-
Reduction of non-personnel expenditures associated with modernizing City work facilities to include wireless network infrastructure.			
Reduction of Uninterruptible Power Supply Equipment	0.00	(100,000)	-
Reduction of non-personnel expenditures associated with Uninterruptible Power Supply (UPS) network equipment.			
Reduction of Network Infrastructure	0.00	(170,000)	-
Reduction of non-personnel expenditures associated with increasing network bandwidth at City work facilities.			

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
Reduction of Telecommunications Hardware Reduction of non-personnel expenditures associated with the replacement of desktop telephone hardware.	0.00	(275,000)	-
Reduction in IT Licensing Reduction in non-personnel expenditures associated with licensing renewals.	0.00	(300,000)	-
Reduction of Cloud-Based Applications Reduction in non-personnel expenditures associated with the cloud migration and modernization of legacy City applications.	0.00	(300,000)	-
Reduction of Workplace Services Contract Reduction in non-personnel expenditures associated with enhancement projects for the Workplace Services Managed Service Provider.	0.00	(300,000)	-
Reduction of Enterprise Compute Contract Reduction in non-personnel expenditures associated with modernization efforts for the Enterprise Compute Services Managed Service Provider.	0.00	(400,000)	-
Reduction of Call Center Implementation Reduction in non-personnel expenditures associated with the City's call center solution implementation.	0.00	(540,000)	-
Reduction of SAP Maintenance and Support Reduction of non-personnel expenditures due to savings for SAP maintenance and support.	0.00	(587,899)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2024.	0.00	-	552,380
Multifunction Device Program Revenue Adjustment to reflect revised Multifunction Device (MFD) Program revenue projections.	0.00	-	(340,125)
Non-Discretionary Revenue Adjustment Adjustment to reflect revised citywide IT services revenue projections.	0.00	-	(2,616,078)
Total	**3.78**	**$ (85,141)**	**$ (2,253,803)**

Expenditures by Category

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
PERSONNEL								
Personnel Cost	$	5,034,029	$	6,120,939	$	7,264,240	$	1,143,301
Fringe Benefits		2,826,790		2,706,277		3,106,705		400,428
PERSONNEL SUBTOTAL		7,860,819		8,827,216		10,370,945		1,543,729
NON-PERSONNEL								
Supplies	$	5,658	$	23,195	$	21,200	$	(1,995)
Contracts & Services		2,376,603		76,581,498		75,065,466		(1,516,032)
External Contracts & Services		*1,332,972*		*1,542,472*		*1,630,387*		*87,915*
Internal Contracts & Services		*1,043,631*		*75,039,026*		*73,435,079*		*(1,603,947)*
Information Technology		73,258,443		1,964,007		1,864,927		(99,080)

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Expenditures by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Energy and Utilities	18,481	21,816	13,133	(8,683)
Other	3,650	7,150	4,070	(3,080)
Capital Expenditures	147,633	-	-	-
NON-PERSONNEL SUBTOTAL	75,810,467	78,597,666	76,968,796	(1,628,870)
Total	$ 83,671,285	$ 87,424,882	$ 87,339,741	$ (85,141)

Revenues by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Charges for Services	$ 83,639,513	$ 87,449,131	$ 85,195,328	$ (2,253,803)
Other Revenue	1,016,217	-	-	-
Rev from Money and Prop	(74,484)	-	-	-
Rev from Other Agencies	680	-	-	-
Total	$ 84,581,926	$ 87,449,131	$ 85,195,328	$ (2,253,803)

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20000024	Administrative Aide 2	1.00	1.00	1.00	$ 63,360 - 76,360	$ 74,101
20001140	Assistant Department Director	1.00	1.00	1.00	96,395 - 365,173	228,856
20001202	Assistant Deputy Director	0.00	2.00	2.00	72,886 - 268,057	382,398
20000119	Associate Management Analyst	1.00	1.00	1.00	80,424 - 97,203	90,192
20001101	Department Director	1.00	1.00	1.00	96,395 - 365,173	272,579
20001168	Deputy Director	1.00	1.00	1.00	72,886 - 268,057	210,080
20000924	Executive Assistant	1.00	1.00	1.00	63,557 - 76,906	75,752
20000293	Information Systems Analyst 3	6.00	6.00	6.00	90,015 - 108,805	652,830
20000998	Information Systems Analyst 4	2.00	1.00	1.00	101,223 - 122,656	122,656
20000180	Information Systems Manager	1.00	1.00	1.00	125,584 - 152,152	152,152
90001073	Management Intern - Hourly	0.00	0.00	3.02	36,814 - 45,925	111,179
20000680	Payroll Specialist 2	1.00	1.00	1.00	54,075 - 65,305	65,305
20001234	Program Coordinator	9.00	9.00	9.00	36,814 - 214,004	1,431,137
20001222	Program Manager	18.00	18.00	18.00	72,886 - 268,057	3,166,766
20000015	Senior Management Analyst	0.00	2.00	2.00	88,289 - 106,773	212,702
90001146	Student Intern - Hourly	0.00	0.00	0.76	36,814 - 39,283	27,979
20000970	Supervising Management Analyst	1.00	1.00	1.00	94,669 - 114,682	114,682
	Budgeted Personnel Expenditure Savings					(295,313)
	Overtime Budgeted					5,000
	Vacation Pay In Lieu					163,207
FTE, Salaries, and Wages Subtotal		**44.00**	**47.00**	**50.78**		**$ 7,264,240**

Department of Information Technology

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Fringe Benefits				
Employee Offset Savings	$ 380,015	$ 31,418	$ 42,383	$ 10,965
Flexible Benefits	522,496	562,906	641,559	78,653
Long-Term Disability	24,914	20,392	25,690	5,298
Medicare	74,760	85,686	102,898	17,212
Other Post-Employment Benefits	222,962	250,316	186,210	(64,106)
Retiree Medical Trust	9,215	11,900	13,678	1,778
Retirement 401 Plan	33,921	45,992	52,910	6,918
Retirement ADC	1,358,347	1,512,972	1,819,342	306,370
Retirement DROP	2,717	3,085	3,319	234
Risk Management Administration	54,296	56,628	62,370	5,742
Supplemental Pension Savings Plan	100,146	86,358	107,058	20,700
Unemployment Insurance	6,367	6,728	7,311	583
Workers' Compensation	36,634	31,896	41,977	10,081
Fringe Benefits Subtotal	**$ 2,826,790**	**$ 2,706,277**	**$ 3,106,705**	**$ 400,428**
Total Personnel Expenditures			**$ 10,370,945**	

OneSD Support Fund

Department Expenditures

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	$ -	$ 107,754	$ 117,672	$ 9,918
Enterprise Resource Planning	28,039,741	29,287,194	32,543,116	3,255,922
Total	**$ 28,039,741**	**$ 29,394,948**	**$ 32,660,788**	**$ 3,265,840**

Department Personnel

	FY2023 Budget	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	0.00	0.00	0.25	0.25
Enterprise Resource Planning	30.00	29.00	29.00	0.00
Total	**30.00**	**29.00**	**29.25**	**0.25**

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Support for SAP Modernization Project Implementation Addition of non-personnel expenditures associated with modernization of the City's ERP system (SAP) which will reach its end of life on December 31, 2027.	0.00	$ 2,960,000	$ -
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	1,250,365	-

Department of Information Technology

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Budget Module Technical Support Consultant Addition of one-time non-personnel expenditures to provide technical support for the implementation of a new budgeting module.	0.00	1,000,000	-
Employ and Empower Program Support Addition of 0.25 Management Interns - Hourly and associated revenue to support the Employ and Empower Program.	0.25	9,918	9,918
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(439,727)	-
Support for Information Technology Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	(514,716)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2024.	0.00	(1,000,000)	(1,000,000)
SAP Maintenance and Support Revenue Adjustment to reflect revised SAP maintenance and support revenue projections.	0.00	-	(587,899)
Non-Discretionary Revenue Adjustment Adjustment to reflect revised citywide IT services revenue projections.	0.00	-	(1,702,378)
Total	**0.25**	**$ 3,265,840**	**$ (3,280,359)**

Expenditures by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
PERSONNEL				
Personnel Cost	$ 3,750,442	$ 3,967,113	$ 4,930,197	$ 963,084
Fringe Benefits	2,288,591	2,357,710	2,654,909	297,199
PERSONNEL SUBTOTAL	6,039,032	6,324,823	7,585,106	1,260,283
NON-PERSONNEL				
Supplies	$ 3,715	$ 34,570	$ 33,220	$ (1,350)
Contracts & Services	3,936,323	3,900,800	3,462,423	(438,377)
External Contracts & Services	*282,939*	*333,762*	*480,052*	*146,290*
Internal Contracts & Services	*3,653,384*	*3,567,038*	*2,982,371*	*(584,667)*
Information Technology	18,056,470	19,127,255	21,572,539	2,445,284
Energy and Utilities	4,200	6,500	6,500	-
Other	-	1,000	1,000	-
NON-PERSONNEL SUBTOTAL	22,000,709	23,070,125	25,075,682	2,005,557
Total	**$ 28,039,741**	**$ 29,394,948**	**$ 32,660,788**	**$ 3,265,840**

Department of Information Technology

Revenues by Category

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Charges for Services	$ 28,127,196	$ 29,235,225	$ 25,954,866	$ (3,280,359)
Rev from Money and Prop	238,990	-	-	-
Total	**$ 28,366,186**	**$ 29,235,225**	**$ 25,954,866**	**$ (3,280,359)**

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range		Total
FTE, Salaries, and Wages							
20001247	Business Systems Analyst 2	1.00	1.00	1.00	$ 80,249 -	96,963	$ 96,963
20001168	Deputy Director	1.00	1.00	1.00	72,886 -	268,057	214,282
90001073	Management Intern - Hourly	0.00	0.00	0.25	36,814 -	45,925	9,204
20001234	Program Coordinator	17.00	16.00	16.00	36,814 -	214,004	2,561,408
20001222	Program Manager	10.00	11.00	11.00	72,886 -	268,057	1,940,586
20000015	Senior Management Analyst	1.00	0.00	0.00	88,289 -	106,773	-
	Vacation Pay In Lieu						107,754
FTE, Salaries, and Wages Subtotal		**30.00**	**29.00**	**29.25**			**$ 4,930,197**

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Fringe Benefits				
Employee Offset Savings	$ 85,061	$ 41,562	$ 46,564	$ 5,002
Flexible Benefits	455,382	445,061	540,439	95,378
Long-Term Disability	18,588	13,344	17,461	4,117
Medicare	53,780	54,598	69,929	15,331
Other Post-Employment Benefits	157,526	147,914	120,002	(27,912)
Retiree Medical Trust	5,623	5,822	7,742	1,920
Retirement 401 Plan	18,953	17,979	27,540	9,561
Retirement ADC	1,296,712	1,440,119	1,624,650	184,531
Retirement DROP	4,125	4,422	4,945	523
Risk Management Administration	38,446	33,462	40,194	6,732
Supplemental Pension Savings Plan	122,897	130,519	130,822	303
Unemployment Insurance	4,711	4,392	4,968	576
Workers' Compensation	26,785	18,516	19,653	1,137
Fringe Benefits Subtotal	**$ 2,288,591**	**$ 2,357,710**	**$ 2,654,909**	**$ 297,199**
Total Personnel Expenditures			**$ 7,585,106**	

Department of Information Technology

Wireless Communications Technology Fund

Department Expenditures

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Department of Information Technology	$ -	$ 19,070	$ 19,070	$ -
Wireless Technology Services	10,417,883	12,029,170	11,166,387	(862,783)
Total	**$ 10,417,883**	**$ 12,048,240**	**$ 11,185,457**	**$ (862,783)**

Department Personnel

	FY2023 Budget	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Wireless Technology Services	45.35	43.35	40.00	(3.35)
Total	**45.35**	**43.35**	**40.00**	**(3.35)**

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	$ 748,498	$ -
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	23,006	-
Overtime Adjustment Addition of overtime expenditures to align with projections.	0.00	20,776	-
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	(0.35)	(53,311)	-
Reduction of Equipment Technician 2 Reduction of 1.00 Equipment Technician 2 that supports maintenance of the Public Safety Radio System.	(1.00)	(81,941)	-
Support for Information Technology Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	(104,562)	-
Reduction of Communications Technicians Reduction of 2.00 Communications Technicians that support maintenance of the Public Safety Radio System.	(2.00)	(229,642)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2024.	0.00	(1,185,607)	(1,388,999)

City of San Diego
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Department of Information Technology

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Non-Discretionary Revenue Adjustment	0.00	-	(1,436,655)
Adjustment to reflect revised citywide IT services revenue projections.			
Total	**(3.35)**	**$ (862,783)**	**$ (2,825,654)**

Expenditures by Category

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
PERSONNEL								
Personnel Cost	$	3,261,356	$	3,611,027	$	4,123,615	$	512,588
Fringe Benefits		2,507,051		2,706,306		2,598,098		(108,208)
PERSONNEL SUBTOTAL		5,768,407		6,317,333		6,721,713		404,380
NON-PERSONNEL								
Supplies	$	492,371	$	245,919	$	245,919	$	-
Contracts & Services		3,330,881		4,654,333		3,548,784		(1,105,549)
External Contracts & Services		*2,611,467*		*4,144,457*		*2,958,850*		*(1,185,607)*
Internal Contracts & Services		*719,414*		*509,876*		*589,934*		*80,058*
Information Technology		427,173		388,145		283,583		(104,562)
Energy and Utilities		353,234		441,523		384,508		(57,015)
Other		100		500		500		-
Capital Expenditures		45,230		-		-		-
Debt		487		487		450		(37)
NON-PERSONNEL SUBTOTAL		4,649,476		5,730,907		4,463,744		(1,267,163)
Total	**$**	**10,417,883**	**$**	**12,048,240**	**$**	**11,185,457**	**$**	**(862,783)**

Revenues by Category

		FY2023 Actual		FY2024 Budget		FY2025 Adopted		FY2024-2025 Change
Charges for Services	$	10,918,649	$	13,294,463	$	10,468,809	$	(2,825,654)
Other Revenue		579		-		-		-
Rev from Money and Prop		77,194		48,261		48,261		-
Total	**$**	**10,996,422**	**$**	**13,342,724**	**$**	**10,517,070**	**$**	**(2,825,654)**

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range			Total
FTE, Salaries, and Wages								
20000011	Account Clerk	1.00	0.00	0.00	$ 46,777 -	56,281	$	-
20000251	Apprentice 1-Communications Technician	3.00	2.00	3.00	57,518 -	76,683		230,049
20000252	Apprentice 2-Communications Technician	1.00	1.00	2.00	71,914 -	91,101		172,494
20000139	Associate Communications Engineer	4.00	4.00	4.00	108,826 -	131,374		525,496
90000139	Associate Communications Engineer - Hourly	0.35	0.35	0.00	108,826 -	131,374		-
21000841	Communications Equipment Technician 1	0.00	0.00	7.00	63,207 -	75,726		485,399

Department of Information Technology

Personnel Expenditures

Job Number	Job Title / Wages	FY2023 Budget	FY2024 Budget	FY2025 Adopted	Salary Range		Total
20000403	Communications Technician	16.00	17.00	13.00	83,691 -	100,348	1,275,077
20000405	Communications Technician Supervisor	2.00	2.00	2.00	96,878 -	117,095	234,190
20001168	Deputy Director	1.00	1.00	1.00	72,886 -	268,057	214,282
20000419	Equipment Technician 1	7.00	7.00	0.00	50,557 -	60,585	-
20000425	Equipment Technician 2	1.00	1.00	0.00	55,473 -	66,135	-
20000288	Senior Communications Engineer	1.00	1.00	1.00	125,388 -	151,584	151,584
20000897	Senior Communications Technician	5.00	5.00	5.00	87,855 -	105,341	519,331
20000402	Senior Communications Technician Supervisor	1.00	1.00	1.00	111,453 -	134,559	134,559
20000015	Senior Management Analyst	1.00	0.00	0.00	88,289 -	106,773	-
20000955	Storekeeper 1	1.00	1.00	1.00	46,712 -	56,019	56,019
	Budgeted Personnel Expenditure Savings						(210,105)
	Infrastructure Registration Pay						87,313
	Overtime Budgeted						55,544
	Reg Pay For Engineers						81,856
	Termination Pay Annual Leave						40,711
	Vacation Pay In Lieu						69,816
FTE, Salaries, and Wages Subtotal		**45.35**	**43.35**	**40.00**		**$**	**4,123,615**

	FY2023 Actual	FY2024 Budget	FY2025 Adopted	FY2024-2025 Change
Fringe Benefits				
Employee Offset Savings	$ 113,703	$ 9,933	$ 9,088	$ (845)
Flexible Benefits	496,888	500,448	509,087	8,639
Long-Term Disability	15,226	11,876	13,715	1,839
Medicare	50,302	50,245	57,381	7,136
Other Post-Employment Benefits	218,324	210,493	153,106	(57,387)
Retiree Medical Trust	3,384	3,537	4,614	1,077
Retirement 401 Plan	11,279	11,954	15,964	4,010
Retirement ADC	1,367,142	1,664,571	1,545,261	(119,310)
Retirement DROP	8,723	7,856	14,550	6,694
Risk Management Administration	53,145	47,619	51,282	3,663
Supplemental Pension Savings Plan	119,761	130,221	135,820	5,599
Unemployment Insurance	3,893	3,835	3,901	66
Workers' Compensation	45,280	53,718	84,329	30,611
Fringe Benefits Subtotal	**$ 2,507,051**	**$ 2,706,306**	**$ 2,598,098**	**$ (108,208)**
Total Personnel Expenditures			**$ 6,721,713**	

Department of Information Technology

Revenue and Expense Statement (Non–General Fund)

GIS Fund		FY2023 Actual		FY2024* Budget		FY2025** Adopted
BEGINNING BALANCE AND RESERVES						
Balance from Prior Year	$	527,093	$	752,221	$	1,261,404
TOTAL BALANCE AND RESERVES	**$**	**527,093**	**$**	**752,221**	**$**	**1,261,404**
REVENUE						
Charges for Services	$	5,185,631	$	5,115,962	$	5,119,358
Revenue from Other Agencies		228,624		238,770		238,770
Revenue from Use of Money and Property		30,278		-		-
TOTAL REVENUE	**$**	**5,444,533**	**$**	**5,354,732**	**$**	**5,358,128**
TOTAL BALANCE, RESERVES, AND REVENUE	**$**	**5,971,626**	**$**	**6,106,953**	**$**	**6,619,532**
OPERATING EXPENSE						
Personnel Expenses	$	802,920	$	1,382,124	$	1,205,057
Fringe Benefits		648,128		789,603		744,865
Supplies		-		10,000		10,000
Contracts & Services		1,182,483		1,165,419		972,421
Information Technology		2,585,675		2,025,373		3,257,347
Other Expenses		199		-		-
TOTAL OPERATING EXPENSE	**$**	**5,219,405**	**$**	**5,372,519**	**$**	**6,189,690**
TOTAL EXPENSE	**$**	**5,219,405**	**$**	**5,372,519**	**$**	**6,189,690**
BALANCE	**$**	**752,221**	**$**	**734,434**	**$**	**429,842**
TOTAL BALANCE, RESERVES, AND EXPENSE	**$**	**5,971,626**	**$**	**6,106,953**	**$**	**6,619,532**

* At the time of publication, audited financial statements for Fiscal Year 2024 were not available. Therefore, the Fiscal Year 2024 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2024 Adopted Budget, while the beginning Fiscal Year 2024 balance amount reflects the audited Fiscal Year 2023 ending balance.

** Fiscal Year 2025 Beginning Fund Balance reflects the projected Fiscal Year 2024 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2024.

Department of Information Technology

Revenue and Expense Statement (Non–General Fund)

Information Technology Fund		FY2023 Actual		FY2024* Budget		FY2025** Adopted
BEGINNING BALANCE AND RESERVES						
Balance from Prior Year	$	4,787,368	$	5,834,834	$	2,723,268
Continuing Appropriation - CIP		136,825		-		-
TOTAL BALANCE AND RESERVES	$	**4,924,193**	$	**5,834,834**	$	**2,723,268**
REVENUE						
Charges for Services	$	83,639,513	$	87,449,131	$	85,195,328
Other Revenue		1,016,217		-		-
Revenue from Other Agencies		680		-		-
Revenue from Use of Money and Property		(74,484)		-		-
TOTAL REVENUE	$	**84,581,926**	$	**87,449,131**	$	**85,195,328**
TOTAL BALANCE, RESERVES, AND REVENUE	$	**89,506,119**	$	**93,283,965**	$	**87,918,596**
OPERATING EXPENSE						
Personnel Expenses	$	5,034,029	$	6,120,939	$	7,264,240
Fringe Benefits		2,826,790		2,706,277		3,106,705
Supplies		5,658		23,195		21,200
Contracts & Services		2,376,603		76,581,498		75,065,466
Information Technology		73,258,443		1,964,007		1,864,927
Energy and Utilities		18,481		21,816		13,133
Other Expenses		3,650		7,150		4,070
Capital Expenditures		147,633		-		-
TOTAL OPERATING EXPENSE	$	**83,671,285**	$	**87,424,882**	$	**87,339,741**
TOTAL EXPENSE	$	**83,671,285**	$	**87,424,882**	$	**87,339,741**
BALANCE	$	**5,834,834**	$	**5,859,083**	$	**578,855**
TOTAL BALANCE, RESERVES, AND EXPENSE	$	**89,506,119**	$	**93,283,965**	$	**87,918,596**

* At the time of publication, audited financial statements for Fiscal Year 2024 were not available. Therefore, the Fiscal Year 2024 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2024 Adopted Budget, while the beginning Fiscal Year 2024 balance amount reflects the audited Fiscal Year 2023 ending balance.

** Fiscal Year 2025 Beginning Fund Balance reflects the projected Fiscal Year 2024 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2024.

Department of Information Technology

Revenue and Expense Statement (Non–General Fund)

OneSD Support Fund	FY2023 Actual	FY2024* Budget	FY2025** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	$ 6,091,489	$ 6,417,934	$ 7,485,316
TOTAL BALANCE AND RESERVES	**$ 6,091,489**	**$ 6,417,934**	**$ 7,485,316**
REVENUE			
Charges for Services	$ 28,127,196	$ 29,235,225	$ 25,954,866
Revenue from Use of Money and Property	238,990	-	-
TOTAL REVENUE	**$ 28,366,186**	**$ 29,235,225**	**$ 25,954,866**
TOTAL BALANCE, RESERVES, AND REVENUE	**$ 34,457,675**	**$ 35,653,159**	**$ 33,440,182**
OPERATING EXPENSE			
Personnel Expenses	$ 3,750,442	$ 3,967,113	$ 4,930,197
Fringe Benefits	2,288,591	2,357,710	2,654,909
Supplies	3,715	34,570	33,220
Contracts & Services	3,936,323	3,900,800	3,462,423
Information Technology	18,056,470	19,127,255	21,572,539
Energy and Utilities	4,200	6,500	6,500
Other Expenses	-	1,000	1,000
TOTAL OPERATING EXPENSE	**$ 28,039,741**	**$ 29,394,948**	**$ 32,660,788**
TOTAL EXPENSE	**$ 28,039,741**	**$ 29,394,948**	**$ 32,660,788**
BALANCE	**$ 6,417,934**	**$ 6,258,211**	**$ 779,394**
TOTAL BALANCE, RESERVES, AND EXPENSE	**$ 34,457,675**	**$ 35,653,159**	**$ 33,440,182**

* At the time of publication, audited financial statements for Fiscal Year 2024 were not available. Therefore, the Fiscal Year 2024 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2024 Adopted Budget, while the beginning Fiscal Year 2024 balance amount reflects the audited Fiscal Year 2023 ending balance.

** Fiscal Year 2025 Beginning Fund Balance reflects the projected Fiscal Year 2024 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2024.

Department of Information Technology

Revenue and Expense Statement (Non–General Fund)

Wireless Communications Technology Fund		FY2023 Actual		FY2024* Budget		FY2025** Adopted
BEGINNING BALANCE AND RESERVES						
Balance from Prior Year	$	146,145	$	724,685	$	824,158
TOTAL BALANCE AND RESERVES	**$**	**146,145**	**$**	**724,685**	**$**	**824,158**
REVENUE						
Charges for Services	$	10,918,649	$	13,294,463	$	10,468,809
Other Revenue		579		-		-
Revenue from Use of Money and Property		77,194		48,261		48,261
TOTAL REVENUE	**$**	**10,996,422**	**$**	**13,342,724**	**$**	**10,517,070**
TOTAL BALANCE, RESERVES, AND REVENUE	**$**	**11,142,567**	**$**	**14,067,409**	**$**	**11,341,228**
OPERATING EXPENSE						
Personnel Expenses	$	3,261,356	$	3,611,027	$	4,123,615
Fringe Benefits		2,507,051		2,706,306		2,598,098
Supplies		492,371		245,919		245,919
Contracts & Services		3,330,881		4,654,333		3,548,784
Information Technology		427,173		388,145		283,583
Energy and Utilities		353,234		441,523		384,508
Other Expenses		100		500		500
Capital Expenditures		45,230		-		-
Debt Expenses		487		487		450
TOTAL OPERATING EXPENSE	**$**	**10,417,883**	**$**	**12,048,240**	**$**	**11,185,457**
TOTAL EXPENSE	**$**	**10,417,883**	**$**	**12,048,240**	**$**	**11,185,457**
BALANCE	**$**	**724,685**	**$**	**2,019,169**	**$**	**155,771**
TOTAL BALANCE, RESERVES, AND EXPENSE	**$**	**11,142,567**	**$**	**14,067,409**	**$**	**11,341,228**

* At the time of publication, audited financial statements for Fiscal Year 2024 were not available. Therefore, the Fiscal Year 2024 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2024 Adopted Budget, while the beginning Fiscal Year 2024 balance amount reflects the audited Fiscal Year 2023 ending balance.

** Fiscal Year 2025 Beginning Fund Balance reflects the projected Fiscal Year 2024 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2024.

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