

San Diego Police Department - Dispatch Center 911 Report								
JUNE 2024								
Total 911 Calls	59,372							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,412	2,106	2,031	3,734	771	306	12	59,372
	84.91%	3.55% [88.46%]	3.42% [91.88%]	6.29% [98.17%]	1.30% [99.47%]	0.52% [99.99%]	0.02% [100%]	100%
Avg Answer Time in seconds	5.17							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	6/29/24						
Busiest Hour for 911	8-9pm	Text to 911 Sessions: 228						
Total Monthly Calls	106,496	911 Received 59,372	Admin Received 45,621	10-Digit Emer 1,503				

San Diego Police Department - Dispatch Center 911 Report								
JULY 2024								
Total 911 Calls	62,401							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	52,671	2,183	2,204	3,953	939	436	15	62,401
	84.41%	3.50%[87.91%]	3.53% [91.44%]	6.33% [97.77%]	1.50% [99.27%]	0.70% [99.97%]	0.02% [99.99%]	100%
Avg Answer Time in seconds	5.42							
Avg Talk Time in seconds	126							
Busiest Day for 911	Thur	7/4/24						
Busiest Hour for 911	8-9pm	Text to 911 Sessions: 390						
Total Monthly Calls	110,751	911 Received 62,401	Admin Received 46,871	10-Digit Emer 1,479				