Frequently Asked Questions

- **Q.** What is a Deferred Payment Account?
- **A.** A Deferred Payment Account is an account for customers who use the Miramar Landfill on a regular basis.
- **Q**. How do I get a Deferred Payment Account?
- **A.** Review the Application form and guidelines. Complete all requirements, email signed copies of the application and surety instrument to <u>esdlandfill</u> <u>ar@sandiego.gov</u>, and mail signed originals to the address listed on the application.
- **Q.** Is there a fee to open a Deferred Payment Account?
- A. No.
- **Q.** When is a payment due? Where do I make a payment?
- A. Payment is due to City Treasurer's Office 17 days from date of the invoice. (make only payment due)

All payments should be mailed directly to:

City Treasurer's Office P.O. Box 129030 San Diego, CA 92112-9030

- **Q**. Does the City provide extension of payment for customers?
- A. No.
- **O.** Will the City honor late fee waivers? What are the late fees?
- A. No. A late penalty of fifty dollars (\$50) or 10% of the invoice amount, whichever is greater, will be assessed on payments postmarked or delivered after the invoice due date. For each month late thereafter, one percent (1%) interest per month will be charged in addition to late penalties and collection fees.
- **Q.** Can placards be mailed to customer?
- **A.** No. Authorized window placards, in lieu of cards, will be emailed upon application approval for printing and distribution by customer.
- **Q**. Questions regarding current Deferred Payment Account?
- **A.** Please reference your copy of Application (Agreement) before contacting the Accounting Office at esdlandfill ar@sandiego.gov for further assistance.