

San Diego Police Department - Communications Division 911 Report								
APRIL 2024								
Total 911 Calls	52,960							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,883	1,748	1,580	2,814	621	297	17	52,960
	86.64%	3.30% [89.94%]	2.98% [92.92%]	5.31% [98.23%]	1.17% [99.4%]	0.56% [99.96%]	0.03% [99.99%]	100%
Avg Answer Time in seconds	4.75							
Avg Talk Time in seconds	128							
Busiest Day for 911	Fri.	4/12/24						
Busiest Hour for 911	10-11am	Text to 911 Sessions: 257						
Total Monthly Calls	96,334	911 Received 52,960	Admin Received 42,003	10-Digit Emer 1,371				

San Diego Police Department - Communications Division 911 Report								
MAY 2024								
Total 911 Calls	57,177							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,565	1,520	1,570	2,569	592	336	25	57,177
	88.44%	2.66%[91.1%]	2.75%[93.85%]	4.49%[98.34%]	1.04%[99.38%]	0.59%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	4.34							
Avg Talk Time in seconds	122							
Busiest Day for 911	Fri.	5/17/24						
Busiest Hour for 911	7-8am	Text to 911 Sessions: 292						
Total Monthly Calls	102,330	911 Received 57,177	Admin Received 43,694	10-Digit Emer 1,459				