

Feb. 3, 2024

LOCAL ASSISTANCE CENTER

Resources and Hours of Operation



LOCATION

Mountain View Community Recreation Center
641 South Boundary Street
San Diego, CA 92113

HOURS OF OPERATION

Saturday Feb. 3	Sunday Feb. 4	Monday Feb. 5	Tuesday Feb. 6	Wednesday Feb. 7	Thursday Feb. 8	Friday Feb. 9
10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 7 p.m.

AVAILABLE RESOURCES

CITY OF SAN DIEGO

Development Services: Provides information and advice about what type of permits are needed to repair damage and provide individualized assistance with applications and speedy processing of building and construction permits.

San Diego Housing Commission: Resource information including emergency housing related to the recent storms.

City Clerk: Information on replacement of passport book/passport card. Assist in setting up appointments to the Clerk of the Board Passport Facility.

Council District Offices 4, 8 and 9: Assistance to Constituents

COUNTY OF SAN DIEGO

Assessor: Disaster claim forms for property damage of homes and businesses of more than \$10,000 and other property tax relief material.

STATE OF CALIFORNIA

Contractors State License Board: Information about hiring a contractor for repairing or rebuilding, verifying a contractor's license, and tips to avoid being scammed.

California Department of Insurance: Answering general and/or specific insurance questions, explaining the claims process, and facilitating the submission of complaints as needed due to claim delays/denials, payment of additional living expenses, etc.

Visit the City of San Diego's Storm Response and Recovery web page, which is regularly updated with helpful information: sandiego.gov/storm.



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AVAILABLE RESOURCES, CONT.

Department of Motor Vehicles: Respond to questions and provide the forms needed to assist individuals in replacing DMV documents, such as drivers licenses, identification cards, vehicle registration certificates, and certificates of title.

Employment Development Department: Direct impacted job seekers to local America's Job Center of California and business owners to their local Tax Office for additional assistance.

Franchise Tax Board: Provides guidance in obtaining tax relief for disaster casualty losses.

National Flood Insurance: Provides information on flood insurance, how to file a flood insurance claim, and steps to reduce future flood damage.

California Department of Tax and Fee Administration: Disaster relief to taxpayers, fee payers, and business owners. Survivors may be eligible to receive free replacement copies of tax records and to receive a one-month extension on filing tax returns.

NON-GOVERNMENTAL AGENCIES

2-1-1: Connect clients with various local resources. Guide clients through how to access the services they need, and schedule appointments if needed.

San Diego Gas & Electric: Information on available support services, resources, and programs available for customers. Answer questions regarding customer accounts, including how to start/stop service and any billing inquiries.

San Diego Humane Society: Limited supplies to pet owners; email copies of lost paperwork regarding licenses and vaccination records (only for unincorporated residents).

Voluntary Organizations Active in Disaster: Nonprofits and faith-based organizations that work in disaster recovery and provide financial, in-kind, and volunteer support.

Team Rubicon: Provides home muck-out services and roof tarping services.

Feeding America: Provides ready-to-eat food items, fresh produce and CalFresh resources.

American Red Cross: Information about current Red Cross services including our emergency shelter services. Conducting damage assessment in the community to assess the full extent of need.

All Hands All Hearts: Removing water-damaged furniture and building materials from homes, mold sanitation, and debris removal to the curb.

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