

MISSION STATEMENT

To serve the community of San Diego by providing the highest level of emergency/rescue services, hazard prevention and safety education ensuring the protection of life, property and the environment.

We proudly provide emergency fire & medical services to the following cities:

Chula Vista

Coronado

Imperial Beach

National City

Poway

San Diego



MAKE A DIFFERENCE!

Come join our family of *Heroes Behind The Headsets* and begin a fun and rewarding career as an emergency dispatcher with

SAN DIEGO FIRE-RESCUE!

For more information or to apply for a dispatcher position, visit:

www.sandiego.gov/empopp

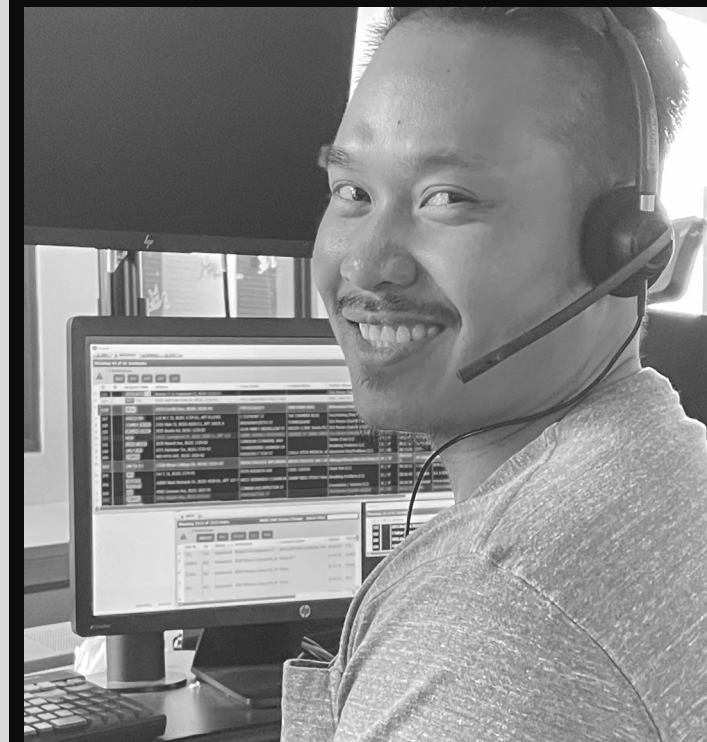


SAN DIEGO FIRE-RESCUE

Emergency Command and Data Center

3750 Kearny Villa Road, San Diego, CA 92123

(858) 573-1300



MAKE A DIFFERENCE

BECOME A

CITY OF SAN DIEGO

FIRE-RESCUE DISPATCHER



MINIMUM QUALIFICATIONS

- Must be a United States citizen or have the legal right to work in the U.S.
- 18 years of age or older or 17 with GED
- Must have ONE of the following:
 - * Graduation from high school
 - * Passage of the General Education Development (G.E.D.) test.
 - * Passage of the California High School Proficiency Exam (C.H.S.P.E.)
- The ability to communicate and understand any of the following languages: Spanish, Korean, Arabic, Farsi, Somali, Chinese, Tagalog or Indochinese is **highly desirable**.



“Dispatchers are the vital link between First Responders and the citizens in our communities.”

DUTIES

- Operate Fire Computer Aided Dispatch and other computerized communication equipment.
- Answer emergency and non emergency telephone calls to obtain essential information from callers.
- Evaluate information received to determine appropriate level of Fire/EMS response.
- Provide emergency life-saving instructions, such as CPR or childbirth, over the telephone
- Dispatching fire and emergency medical personnel and equipment. Support field personnel and assist with incident management
- Work closely and cohesively with other local fire departments and law enforcement agencies.

HIRING PROCESS

- Application
- Performance exam (Criticall)
- Orientation and/or dispatch sit along
- Selection interview
- Medical screening
- Formal job offer
- SDFD Dispatcher Academy and “on the job” training
- Completion of probationary period

BENEFITS

- Monthly base salary:
 - * **Dispatcher I** - \$3,317 to \$3,997
 - * **Dispatcher II** - \$3,647 to \$4,402
 - * **Fire Dispatcher** - \$4,018 to \$4,853
- Additional 17.5% pay after successfully completing the mandatory Emergency Medical Dispatcher (EMD) course
- 5% Shift differential
- \$.70 per hour bilingual pay
- \$.90 per hour training pay
- 11 paid holidays per year
- Paid vacation and sick leave
- 3 weeks of annual leave for the first 5 years of service
- 24 hours of Discretionary Leave
- Work 12-hour shifts
- Medical, dental & vision insurance
- Retirement: City Pension, SPSP, 401k and 457b
- \$2000 per year tuition reimbursement

A career as a dispatcher offers many satisfying and rewarding opportunities to help others and make a significant contribution to public safety. This challenging, fast-paced work requires quick thinking and problem solving abilities and excellent public relations skills.