



**SANDAG**

The City of  
**SAN DIEGO**

## How to Ride the Beach Bug

Thank you for choosing The Beach Bug! By choosing a zero-emissions, ride-sharing mode of transportation, you can help improve air quality and reduce traffic congestion in Pacific Beach.

To book a ride over the phone, **please call 858-258-9680**. Here's a checklist of information you'll need when you book your ride:

- Passenger's first and last name
- Contact phone number
- Year of birth (to verify age)
- Number of passengers
- Pickup address
- Drop-off address
- Email address (if available)
- If you will need an accessible ride

Smartphone users can download the Circuit app to easily book rides on The Beach Bug. Download the Circuit app at [www.RideCircuit.com](http://www.RideCircuit.com)

### **What should you expect when you book a ride?**

After providing the above information, you'll be placed on a brief hold\* while the ride is booked. Once the ride is booked, the phone operator will tell you the name of your driver and provide an estimated time of arrival.

Please note that the Circuit driver will be given your contact phone number to call you if there is a delay or issue with your ride. The phone call may come from an unknown number. Please be advised that this is likely your driver.

Your driver will pick you up as near to your pickup location as possible.

\*Because of our limited fleet, it may take a while to book your ride during peak hours.



# FAQs

## Is The Beach Bug a part of MTS Access?

No, The Beach Bug is not a part of MTS Access and is not a door-to-door service.

## What is the approximate wait time for The Beach Bug after I request my ride?

The goal wait time for The Beach Bug is 15 minutes or less. However, during this pilot phase with limited shuttles in service, wait times may be longer.

## Can I call to schedule my ride in advance?

As an on-demand service, The Beach Bug currently does not allow riders to book/schedule rides in advance.

### More Information

Provide your feedback and find more information including more FAQs, hours of operation, and our service area at [www.SANDAG.org/PBShuttle](http://www.SANDAG.org/PBShuttle)