



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: April 3, 2024

Subject: Update to Building Inspection Services Phone Line Postponed Until April 18

The merge of the existing 24/7 automated Inspection Scheduling phone line with the General Office Inspection Line, consolidating all inspection services into a single phone number, will now take place on Thursday, April 18. The consolidated phone number will be 858-581-7111, and feature options to:

- ✓ Schedule, reschedule, cancel or listen to the results of inspections 24/7 via an automated system without needing to be an applicant, point of contact or an applicant inspection contact for a project. Customers will need to have their PMT or approval number to schedule an inspection. Please note that same-day cancellations must still be requested by speaking with a representative from Inspection Services.
- ✓ Search for an inspector by last name and be connected directly to their extension to leave a message 24/7.
- ✓ Speak with an Inspections Services representative during regular business hours, 7 a.m. to 4 p.m., with the ability to request a callback or remain on hold while keeping your place in line.
- ✓ Be connected with DSD's Customer Service Line to receive assistance with scheduling virtual appointments, online permitting and inquire about a project status or records.

Email Updates

Visit sandiego.gov/dsd-email to get the latest news and updates straight from DSD.