# FIRST AMENDMENT TO SERVICES AGREEMENT FOR SOFTWARE SUBSCRIPTION, MAINTENANCE, AND SUPPORT FOR MARS WATER METER TEST SYSTEM

This First Amendment to the Services Agreement for Software Subscription, Maintenance, and on-going Technical Services & Customer Support for MARS Water Meter Test System (First Amendment) is made and entered into by and between the City of San Diego (City) and OW Investors, LLC, dba Mars Company (MARS) (Contractor), also referred to individually as "Party" and collectively as the "Parties."

#### **RECITALS**

- 1. City approved Sole Source #4072 for Software Subscription, Maintenance, and ongoing Technical Services & Customer Support for MARS Water Meter Test System, resulting in a contract between the City and Contractor (Contract). The Contract is comprised of the Services Agreement between the City and Contractor which includes Scope of Work with Attachments, Wage Requirements, and Revised City's General Contract Terms and Provisions.
- 2. The Contract may be amended by written agreement executed by duly authorized representatives of both Parties.
- 3. The Parties wish to amend the Contract to add equipment, services & software, upgrade current equipment, and increase the Amount of Compensation. The Amendment is comprised of Contractor's Proposal (Attachment 1).

#### **TERMS**

1. Section 3.1 of the Agreement is revised in its entirety to read as follows:

Amount of Compensation. City shall pay Contractor for performance of all Services rendered in accordance with this Agreement in an amount not to exceed \$2,479,516.00 or the amount referenced in the Purchase Order. In no event shall the amount of compensation exceed \$3,000,000.00, without prior consent of City's Council.

- 2. This First Amendment will be effective when signed by both parties and approved by the City Attorney in accordance with Charter section 40.
- 3. All provisions of the Agreement not addressed in this First Amendment remain in full force and effect.

Contract Amendment Effective: October 13, 2014 OCA Document No. 861155 3 IN WITNESS WHEREOF, this First Amendment is executed by City and Contractor acting by and through their authorized officers.

Contractor

Bv:

Name:

Title:

Date:

City of San Diego

By:

Name: Kristina Peralta

Director

Title: Purchasing & Contracting

Date: 12 FBB 2020

Approved as to form this

MARA W. ELLIOTT, City Attorney

By:

Deputy City Attorney

Brint Name

## **ATTACHMENT** 1

## City of San Diego



## **Proposal**



November 13, 2019





## PROPOSAL OVERVIEW

#### SUMMARY

As per our discussion, I am pleased to provide you a proposal for the MARS Company Water Meter Test Bench System. The Test Bench configuration is based on our meeting and subsequent conversations.

The proposed system configuration will provide the City of San Diego the ability to "grade" your meters (both existing and new meters), test more meters at a time, reduce the test time, generate highly accurate results (repeatable within ¼ of 1%) and certify your employees by both training and assisting on the installation of the System. The result is increased productivity, more accurate meters and, most important, **increased recovered revenue**.

Each Test Bench System is fully automated, allowing the operator to perform other functions while executing the meter testing. The Meter Testing System provides:

- Gravimetric testing equipment operates **5 times faster** than traditional volumetric meter testing equipment.
- Automated and Computerized **Accurate and unattended meter testing** with data that is accessible by your network.
- <u>NIST Traceable</u> scale systems Unsurpassed **repeatable accuracy to within 1/10%.** The test results speak directly to the Courts.

The Test Bench Systems, with the Gravimetric System, includes scales and is compliant with American Water Works Association (AWWA) standards and is traceable to NIST (National Institute of Standards and Technology) Handbook 44 specifications.

Many changes within the industry have occurred over the past few years, including:

- Technology requirements demanded by the User Community
- Meter Technology changes and enhancements provided by the meter manufacturers
- The demand for more data by the User Community, including meter reading statistics and facts for trending and analytics
- Technology within the computer and manufacturing sectors
- Reliance on the data provided by Meter Operations

MARS Company has strategically developed products and solutions to maintain our leading position in the Water Meter Test Bench and Meter Testing industry. Product development includes hardware and software enhancements, as well as placement of core industry talent and expertise along with programs to ensure the accuracy and integrity of your meter testing investment.

Water utilities are consistently challenged to improve operations, increase conservation efforts and provide safe, clean drinking water to their constituents in the most fiscally responsible manner.

MARS Company genuinely understands the challenges faced by our customers and strives to provide new and innovative solutions to assist in meeting their needs.

Municipalities are investing in relational database billing systems and are constantly looking for easier ways of data manipulation and integration.

Our new MARS Meter Management (M3) Enterprise Software is the latest development allowing customers to easily harness the power of software technology. The MARS Company M3 Software Packages provide both new and existing customers with the ability to capture valuable meter testing data based on their individual meter testing programs. Custom reporting, extensive data exporting features and browser-based access allow multiple departments the power of data analytics to improve customer service, implement operational improvements and make informed purchasing decisions.

MARS M3 Enterprise Software is comprised of four important modules:

- <u>Core Platform Software Module</u>: Architected for future connectivity, expandability and consistent feature updates
- <u>Advanced Connectivity Software Module</u>: Less errors on data entry means less re-tests and less errors on report generation
- <u>Custom Test</u>, <u>Enhanced Reporting & Export Software Module</u>: Ability to data search and filter data with compatible export formats to integrate with billing systems.
- <u>Advanced Scale & Control Software Module</u>: Ability to securely communicate with the separately provided full-color, multi-touch display (MTD) for gravimetric weight-scale interpretation and to control automated functions of the test system.

Choosing MARS M3 Enterprise Software to implement will improve outcomes for your customers while capturing operational efficiencies and data integration capabilities while rewarding employees in the accomplishment of their daily tasks. When you consider the changes observed you will conclude that you will receive significant benefits in selecting MARS M3 Enterprise Software Management System to better deliver services to their community while maximizing revenue recovery.

Based on our discussions, we are providing the following recommendation for your review. The proposal will address the following key areas:

#### Price Schedule #1

- New MARS Series 2410 Test Bench System
  - ➤ Install the new Series 2410 Test Bench System
    - Advanced Scale and Control System (Gravimetric)

    - □ Supports 5/8" through 2" Meters

    - HUltra-Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale
  - ➤ Install M3 Enterprise Advanced Software Suite<sup>1</sup>
    - □ Core Module, Connectivity Module, Advanced Reporting Module, Advanced Scale Module
- Upgrade the existing Series 2400 to the Series 2410 Advanced
  - ➤ Includes:
    - □ Supports 5/8" through 2" Meters (currently 5/8"-1" only)
    - ¤C715 Compliance
    - #Ultra-Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale
- Upgrade the existing Series 10000 to the Series 10010 Advanced
  - ➤ Includes:
    - □ Supports 5/8" through 2" Meters (currently 1-1/2"-2" only)
    - ♯C715 Compliance
    - #Ultra-Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale
- New MARS Recirculation System for the Current location
  - ➤ The Series 10000 and existing Recirculation System will be moved to the permanent location with the Large Bench installation
  - ➤ The new Recirculation System will be installed in the current location 

    □ Supports:
    - The current Series 2400 (upgraded to the 2410)
    - The new Series 2410
- Train the Operators and provide Certification Certificates

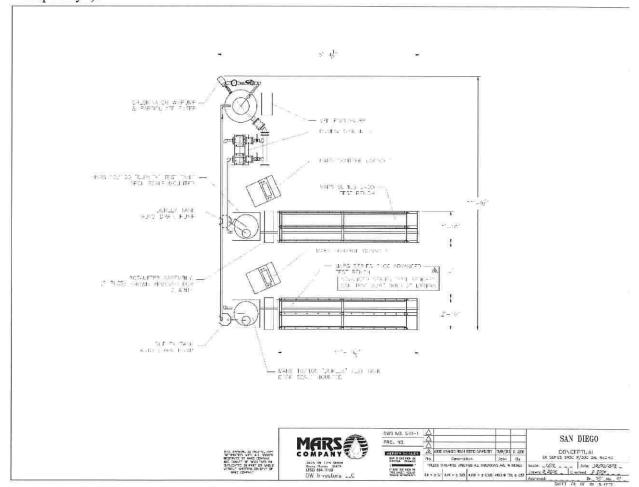
- Upgrade the current Gravimetric Consoles to the MARS Advanced Scale System
  - ► Includes new Consoles with the new Advanced Scale Management System
    - □ Replaces the current consoles and discontinued 1310 scale instrument
    - □ Includes Installation, Training, Freight Fees
    - If I st Year License for the Advanced Scale Module included for each existing bench
  - ➤ Discounts
    - # 1st
       Year Introductory Discount for the Advanced Scale Module for each existing bench
    - ☐ Three (3) Console Trad-In Allowance (\$15,000 each)
    - ¤Concurrent work discount based on installation at the same time as Schedule #1 above

<sup>&</sup>lt;sup>1</sup> Includes 1<sup>St</sup> year of M3 Annual Subscription license

#### Price Schedule #3

Additional License Fees for the additional M3 Modules listed in Schedules 1 and 2
 ➤ 2021, 2022, 2023, 2024

Below is the projected layout for the dual 2410 installation (current testing facility, aka "temporary").



### Price Schedule #4

MARS will perform (i) Test Bench Maintenance and Calibration Certification (MCC) services on the New Series 2410 Test Bench, and (2) IT Services for the New Series 2410 Test Bench in accordance with Attachment 4 Section A of Agreement dated July 1, 2019 between the Parties.

MARS Company thanks you for providing this opportunity to be of service.

## **PRICING**

Ne	w Series 2410, Upgrade Each Current Bench to Support 5/8" - 2" (including	
tem	Standalone Recirculation System for the 2410's, Installation, Training Description	g Price
1	Series 2410 Test Bench System, includes	\$158,139.0
*	·Advanced Scale and Control System (Gravimetric)	\$136,133.0
	·MARS M3 Enterprise Meter Management Advanced Software Suite (includes 1st Year Annual Software License Fee) and Computer, Printer	
	·Includes 1st Year M3 Unlimited License Subscription	
	·Supports 5/8" through 2" Meters	
	·Includes C715 compliance	
	$\cdot$ Ultra Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale	
	·10 Gal. / 100 Gal. Stainless Steel Calibrated Duplex Tank with Deck Scale	
2	MARS 2-Bench Recirculation System, includes	\$63,251.0
	·800 Gallon Polyethylene Supply Tank	700,252.0
	·Supply side pumps, all return pumps, VFDs and VFD Panel, all required piping and valves	
	·Chlorination / Filtration System	
3	Upgrade the Series 10000 to 10010 Advanced, includes	\$17,280.0
	·Supports 5/8" through 2" Meters	
	·Includes C715 compliance	
	·Ultra Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale	
4	Upgrade the Series 2400 to 2410 Advanced, includes	\$23,123.0
	·Supports 5/8" through 2" Meters	
	Includes C715 compliance	
	·Ultra Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck Scale	
5	Installation Assistance and Training with Certified MARS Personnel - Test Bench Hardware	\$43,875.0
6	Installation Assistance and Training with Certified MARS Personnel - M3 Software	\$6,655.0
7	Freight, Handling and Crating Fees	\$12,870.0

MARS Company and the City of San Diego have existing Standard Terms and Conditions Agreement, End User License Agreement and MARS Calibration Certification Agreement in place. Our recommendation is to utilize these existing Agreements to move forward. A summary is as follows:

- Prices quoted are in US dollars (USD).
- The pricing does not include any taxes, duties or tariffs, if applicable.
- Pricing includes freight, handling and crating fees. MARS Company will manage the shipping.
- Delivery is quoted as approximately 90 days after receipt of order (ARO).
- Any changes to the Projected Scope of Work (SOW) will require an authorized Change Notice mutually agreed upon in writing between the Customer and MARS Company.
- The above pricing in this document is valid through (90) days from the date of this Proposal.

ltem	Description	Annual Fee	<b>One-Time Fee</b>
1	MARS Advanced Scale Upgrade (Console) - 3-Bench System		
	·Test Bench Advanced Scale and Control Hardware		\$176,022.00
	·Equipment Installation		\$23,520.00
	·Freight, Handling and Crating Fees		\$9,360.00
2	M3 Enterprise Annual Software Maintenance and Support Update		
	·Existing 2400 and 10000 Test Bench - Advanced Scale Module Only (1st Year)	\$20,224.00	
	·Large Bench - Advanced Scale Module Only (1st Year)	\$30,337.00	
3	Discounts		
	·Qty 3 Scale and Console Trade-In		(\$45,000.00)
	·Concurrent Work Discount (Based on same time work as with 2410 installation)		(\$5,000.00)
	·Introductory Advanced Scale & Control Software Discount	(\$50,561.00)	
	Sub-Totals	\$0.00	\$158,902.00
	Invoice Total - Year 1	\$158,	902.00

## Price Schedule #3

2021		Annual Fee	One-Time Fo
2021	M3 Enterprise Annual Software Maintenance and Support Update		
	New 2410 Advanced Software Suite	\$44,354.00	
	·Existing 2400 and 10000 Test Bench - Advanced Scale Module Only	\$20,224.00	
	·Large Bench - Advanced Scale Module Only	\$30,337.00	
2022	M3 Enterprise Annual Software Maintenance and Support Update		
	New 2410 Advanced Software Suite	\$44,354.00	
	·Existing 2400 and 10000 Test Bench - Advanced Scale Module Only	\$20,224.00	
	·Large Bench - Advanced Scale Module Only	\$30,337.00	
2023	M3 Enterprise Annual Software Maintenance and Support Update	11.00	
	New 2410 Advanced Software Suite	\$44,354.00	
	·Existing 2400 and 10000 Test Bench - Advanced Scale Module Only	\$20,224.00	
	·Large Bench - Advanced Scale Module Only	\$30,337.00	
2024	M3 Enterprise Annual Software Maintenance and Support Update		
	·New 2410 Advanced Software Suite	\$44,354.00	
	·Existing 2400 and 10000 Test Bench - Advanced Scale Module Only	\$20,224.00	
	·Large Bench - Advanced Scale Module Only	\$30,337.00	
N/a	Sub-Tota	s \$379,660.00	\$0.

		2020		2021		2022		2023		Totals
		Annual Fee	One-Time Fee	Annual Fee	One-Time Fee	Annual Fee	One-Time Fee	Annual Fee	One-Time Fee	
MARS Calibration Certification (MCC) - Annual <sup>4</sup> Small Bench/Mobile (Truck Tester) Additional MARS Enhanced Support Required for Compliance with Specific SD IT Needs	Oty 1 1	\$25,600		\$53,140 \$25,600		\$53,140 \$25,600		\$53,140 \$25,600		\$159,42i \$102,40i
Sub-Total MCC		\$25,600	BELLIALS III	\$78,740	1000	\$78,740		\$78,740		\$261,82

### City of San Diego Proposal

				2020	2021	2022	2023	Totals
				Annual Fee One-Time Fee	Annual Fee One-Time Fee	Annual Fee One-Time Fee	Annual Fee One-Time Fee	
		Series 2410 Test Bench System -Gravimetric Scale System -Gravimetric Scale System -Gravimetric Scale System (Gravimetric) -MARS MS Enterprise Meter Management Advanced Software Suite (Includes 1st year annual software license fee) and Computer, Printer -Includes 1st year Unlimited License Subscription -Ultra Low Flow with 10 Gallon Stainless Steel Calibrated Tank with Deck -Scale (AWWA C715-18 Compliant) -10 Gal. / 100 Gal. Stainless Steel Calibrated Duplex Tank with Deck Scale		\$158,139 \$158,139				
	present & Services	MARS Recirculation System -800 Gallon Polyethylene Supply Tank -800 Gallon Polyethylene Supply Tank -Supply side pumps, all return pumps, VFDs and VFD Panel, all required piping and valves -Chlorination / Filtration System	1	\$63,251				
	New Cqui	Sub-Total Upgrade the Series 10000 to 10010 Advanced -Supports 5/8" through 2" Meters -Includes C715 compliance	1	\$63,251 \$17,280				
		Sub-Total  Installation Assistance/Training with Certified MARS Personnel  -Installation Assistance and Training - Test Bench Hardware  Sub-Total	1	\$17,280 \$43,875 \$43,875				
		Installation Assistance/Training with Certified MARS Personnel.  -Installation Assistance and Training - M3 Software  Sub-Total	1	\$6,635				
		Freight, Handling and Crating Fees Sub-Total	1	\$9,750 59,750	1			
Ē.	Epolyment Mantheanta	MARS Scale Upgrade to Three Bench System Test Bench Advanced Scale and Control Hardware Equipment Installation Freight, Handling, and Crating Fees Sub-Total MCC	9 3 3 3 3	\$176,022 \$23,530 \$9,360 \$208,902				
<b>P</b>	New Software	M3 Enterprise Annual Software Maint, and Support Renewal New 2410 M3 Advanced Software Suite Existing Small Benches' - Advanced Scale Module Only Large Benche <sup>®</sup> - Advanced Scale Module Only Sub-Total M3	1 2 1	\$0 \$20,224 \$30,337 \$50,361	\$44,354 \$20,224 \$30,337 \$94,915	\$44,354 \$20,224 \$30,337 \$94,915	\$44,354 \$20,224 \$30,337 \$94,915	\$133,0 \$80,0 \$121,3 \$335,3
	Equipment	MARS Calibration Certification [MCC] - Annual * Small Bench/Mobile (Truck Tester) Additional MARS Enhanced Support Required for Compliance with Specific 5 Sub-Total MCC	1 1	\$25,600 \$25,600	\$33,140 \$25,600 \$78,740	\$53,140 \$25,600 \$78,740	\$53,140 \$25,600 \$78,740	\$159,4 \$102,4 \$261,8
	CTS Equipment Upgrade	ANSI / AWWA C-715 Compliant Test Bench Upgrade. Series 2410 Test Bench C-715 Upgrade Equipment Installation Freight, Handling, and Crating Fees Sub-total	1 1 1	\$15,280 \$7,843 \$3,120 \$26,243	Ver less l			
		Sub Grand Total (no discounts)		\$76,161 \$534,095	5173,655 50	\$173,655 \$0	\$173,655 \$0	
		Grand Total (no discounts)		\$610,256	\$173,655	\$173,655	\$173,655	\$1,131,22
		Introductory Advanced Scale & Control Module Di	scount	(\$50,561)				(\$50,56
		Current M3 Legacy License Discount. Qty 3 Scale & Console				\$0	(54,020)	
		Concurrent Work D		(\$45,000) (\$5,000)				(\$45,00
		MARS Calibration Certification (MCC) -	Annual	\$25,600	578,740	\$78,740	578,740	5261,8
		M3 Enterprise Annual Software Maintenance and S	Support	50	594,915 50	594,915 50	594,915 50	\$284,7
		New Equipment & S MARS Scale Upgrade to Three Bench		\$298,950 \$163,902	50 50	50 50	50	\$298,95 \$163,90
		ANSI / AWWA C-715 Compliant Test Bench U			(EXHI) ENDAN		MELLEY MYSER	521,24
		Grand Total (Including All Discounts)		\$509,695	\$173,655	\$173,655	\$173,655	\$1,030,6

1- MCC does not reflect Provising Wage labor rates
2- introductory Scale System Discount whild for Jist year only
3- introductory Scale System Discount whild for Jist year only
3- AB Discount's regard to year and regarder customer to be actively ongaged on respective discount designory
4- AB MS Systems in year to year and regarder customer to be actively ongaged on respective discount designory
4- AB MS Systems it remay and Combined popyly to the proposal
5- MASS General Terms and Combined apply to the proposal
7- Tierze Pricing Limit - summitted an enters per 12 months
5- Cone-Time Fee includes TAEL installation indoor, and training
6- Cone-Time Fee includes TAEL installation indoor, and training

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## MARS TEST BENCH SYSTEM SOLUTION

### SERIES 2410 METER TEST BENCH SYSTEM - DESCRIPTION

The MARS **Series 2410** is a double row, 24-position bench and includes the MARS Advanced Scale (Gravimetric) System (scale system, computer, printer and the MARS M3 Enterprise Year 1 Annual Software License Fee) and the Apple iPad.

### **Testing Capacity:**

- 5/8"x3/4" meters up to (24) at a time; or
- 1" meters up to twenty (20) at a time; or
- 1-1/2" meters up to ten (10) at a time; or
- 2" meters up to ten (10) at a time.

### Features included in this configuration:

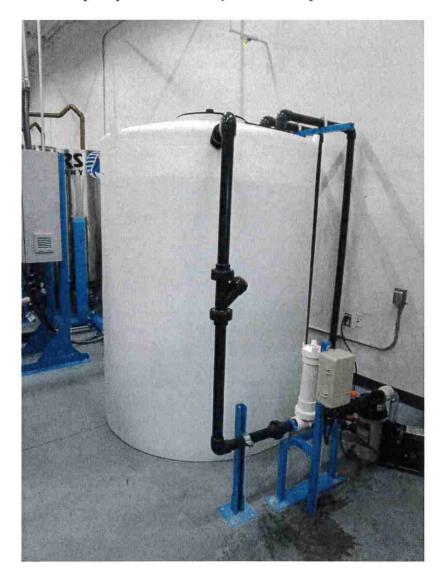
- 10 Gal./1 Cu.Ft. and 100 Gal./10 Cu.Ft. Calibrated Stainless-Steel Duplex Tank with deck scale
- 10 Gallon Ultra Low Flow Stainless Steel Calibrated Tank with Scale
- Three (3) additional precision rotometers that cover a flow range from 0.1 160 gpm
- Additional Ultra Low Flow Rotometer
- Corrosive Protection (polyester coated steel bench frame)
- All standard meter adapters, meter and adapter gaskets, manual flow control valves, document station, electric actuated clamping device, carrier bars and spacer spools for MARS standard configuration (specifications can be provided per request)
- Precision Gravimetric Weight Scale System & Console
  - > Full Color, Multi-Touch Display for Increased Ease of Use
  - > Advanced Interpretation of Weight Transmitter Data
  - Compatible with Avery Weigh-Tronix & Other Scales
  - ➤ Enhanced Control for Other External Systems
  - ➤ Optional Water Temperature Correction to Ensure Accuracy
- Year 1 MARS M3 Enterprise Meter Management Software Annual License Subscription includes software, computer, server, iPad, router and printer
  - The MARS M3 Enterprise <u>Advanced Software Suite</u> includes the following modules: ¤Core Platform Module;
    - □ Advanced Connectivity Module;
    - □ Custom Test, Enhanced Reporting & Export Software Module;
    - Advanced Scale & Control Software Module

#### MARS RECIRCULATION SYSTEM - DESCRIPTION

The MARS Recirculation System includes an 800-gallon polyethylene tank with supply and return pumps, all related piping, valves, VFDs and chlorination system. The proposed Recirculation System recycles the test water used on the two (2) MARS Series 2400 Test Bench Systems, maintaining volume and pressure to test all the meters at the recommended AWWA Specifications, per Table 5-3 of the current AWWA M6 Manual and Addendum.

The benefits provided by the Recirculation System include:

- Compliance with local, state and/or Federal laws and regulations as it reduces the chemicals released into the environment;
- An immediate reduction in test water consumption:
- An immediate reduction in water dumped to waste after each test;
- Improved customer perception as the Utility sets an example for water conservation practices.



## INSTALLATION

The On-Site Start-up with MARS Personnel includes installation supervision, scale certification and test bench training at your facility. We will allow up to three (3) days of bench set-up with your assistance. This does not include any work on main electrical power supply / components, main water supply / components or any building modifications that may be necessary. The City of San Diego is to provide 120V single phase service for operation of the MARS Gravimetric Console and 240/480 3-phase service for the Recirculation System Pump. City of San Diego employees will have an opportunity to receive MARS certificates of training.



Example Series 2400 with Gravimetric System at Orange County FL

## MARS CALIBRATION CERTIFICATION & MAINTENANCE

The key benefits of the MARS Calibration Certification<sup>2</sup> (MCC) and Annual Maintenance Programs include:



Manage Costs While Maximizing Service Quality

Equipment Accuracy & Dependability



Maintenance, Support & Certification

Independent, 3rd Party Certification



3 Program Tiers & Optional Offerings

All tiers include 24/7 remote technical assistance



Summary of Key Features include:

Summary of MARS Calibration Certification Tiers

Hiterarchitecture (Atrace) that the	U	Tiers	
Calibration Certification Point-Inspection Services	Basic	Priority	Critical
Check & Calibrate: Carrier, Spacer Bar & Pin System Alignments to	8-pt	8-pt.	8-pt.
Factory Specs.	3.000.00		
Clean & Calibrate Operational Sensitivity for Rotameter Assembly Valves, Adapters & Gaskets Inspection	5-pt	5-pt.	5-pt.
Water Leak Checklist	5-pt.	10-pt.	10-pt.
Hydraulic Actuators Pressure & Leak Cycle Time Inspection	3-14	6-pt.	6-pt
Bleeder Sciencid Function Test & Performance Inspection		6-pt.	6-pt
Hardware Services			
Equipment Calibration, Accuracy and Dependability Certification	Yes	Yes	Yes
Factory Preventative Maintenance Procedures	Yes	Yes	Yes
20% Parts Discount	Yes	Yes	Yes
90-Day Parts Warranty	Yes	Yes	Yes
Scale(s) Recalibration (MARS and Weigh-Tronix)		Yes	Yes
Priority Phone and E-mail Support	İ	Yes	Yes
Repair and Return of Defective Devices		Yes	Yes
Advance Hardware Replacement		Yes	Yes
On-Site Maintenance Next Day			Yes
Support Services			
Remote Technical Assistance	Yes	Yes	Yes
24/7 Remote Technical Assistance		Yes	Yes
Priority Return Service Calls		Yes	Yes
Discounted Rate for Extra Service		Yes	Yes
Emergency Service Calls Support			Yes
Knowledge Services			
Instructor On-Site Training		Yes	Yes
Self-Study Courses	DECK DOMESTIC	Yes	Yes
Additional Instructor On-Site Training		LEAK BE	
Meter Test Training			
Network Services			
Subject Matter Expert/TAC Specialist	STOCKER		HOLDEN W
Test Bench Audit			1 100



<sup>&</sup>lt;sup>2</sup> MCC Begins After Included Warranty Expiration

## M3 ENTERPRISE SOFTWARE MANAGEMENT SYSTEM

The key benefits of upgrading from your unsupported M3 Legacy Software to the latest M3 Enterprise Software System include:

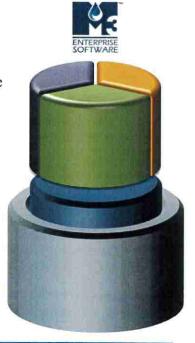
## M3 Enterprise Software Management System - Features & Benefits



- MARS M3 Enterprise Software System replaces the M3 Legacy system (decommissioned 12/31/16) Current M3 Legacy software is no longer supported.
- Run unmanned tests to increase efficiency and reduce errors
- Integration with other Enterprise Network Systems (ERP Systems)
- Designed to be used with hand held tablet devices for ease of data input
- Automated operation eliminates operator errors
- Perfect for small and scalable for regional test facilities
- Expedite customer service inquiries
- Generate custom reports for legal litigation
- Easy for IT to manage
- AWWA M6 Standards Compliant
- The M3 Enterprise Software Management System provides a foundation for not only the current Meter Testing Facility but for future development and industry changes / requirements. Key features include:

#### M3 SOFTWARE – SYSTEM OVERVIEW

- Optional Software Modules
  - > Advanced Connectivity Module
  - Custom Test, Enhanced Reporting & Export Software Module
  - Advanced Scale & Control Software Module
- Core Platform Software (Required) 3 Configurations
  - ➤ Large Bench (3" Meters+)
  - ➤ Small / Medium Bench (< 3" Meters)
  - ➤ Mobile Tester (Trailer or Truck Mounted)



## M3 SOFTWARE - SYSTEM ARCHITECTURE



Advanced Scale Control

Control

Optional

Modules

Custom Test & Enhanced Reporting

Core Platform



## **Optional Software Module Features & Benefits**

#### Scale & Control



- Full Color, Multi-Touch Display
   For Increased Ease of Use
- Advanced Interpretation of Weight Transmitter Data
- Compatible With Avery Weigh-Tronix & Other Scales
- Enhanced Control For Other External Systems
- Optional Water Temperature
   Correction To Ensure Accuracy
- · Remote, Online Software Updates
- Remote Diagnostics
- Expandable, Modular Design

#### Connectivity



- Enhanced Interface For Multi-Bench Configurations
- iPad (Included) For Wireless Remote Access & Easy Data Entry
- Local & Remote Web Browser Interface For Administration & Reporting
- Multi-User, Role-Based Access To Program And Database
- Native Handheld Tablet Support
- WPA2 Secure Wireless Connection
- · Data Local & Remote Single Admin
- Multi-Bench, Single Network Database

## **Custom Test & Reporting**



- · Improved Custom Test Capability
- · Expanded Data Backup Capability
- · Automated Test Filtering
- · Reports Generation Enhancement
- Export Multiple Reports With Custom Filtering
- Batch Export Historical Data
- Enhanced Testing Protocols
- Auto-Filter Meter Drop Down
- · Formats: .docx, .pdf, .xlsx
- · Self-Check Option during Test
- Individual Meter Reporting Capability

**Bold Text Indicates New / Enhanced Features** 

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