



**THE CITY OF SAN DIEGO
OFFICE OF COUNCIL PRESIDENT GEORGETTE GÓMEZ
NINTH DISTRICT**

M E M O R A N D U M

DATE: February 14, 2020

TO: Honorable Committee Members

FROM: Council President Georgette Gómez, Chair, Rules Committee

SUBJECT: **2020 Rules Committee Work Plan**

Thank you to my fellow Rules Committee members for your feedback and priorities. I look forward to working with you, the Mayor, the Independent Budget Analyst, City Clerk, City staff and the public to ensure that we have a more inclusive, equitable, transparent, and accountable government.

The Rules Committee is responsible for overseeing matters related to the City Charter, Permanent Rules of Council, open government, elections and ballot measures, annexations, boards and commissions, council-initiated matters, communications, customer service and public outreach.

Based on the input received at the February 5th Rules Committee meeting, I have developed the following Rules Committee Work Plan for the upcoming year:

Elections and Ballot Measures:

Last year, we successfully worked with the City Clerk's office to make the necessary changes to the timeframe for the submission of ballot measures in order to accommodate the March primary election. I look forward to continuing this work and ensuring the proper review of all ballot measures that come to our committee. I am especially looking forward to reviewing ballot proposals that align with the following priorities: affordable and middle-income housing, housing our unsheltered population, transportation and mobility, public safety, infrastructure, storm water, economic development, our environment, and other opportunities to bring additional resources to the general fund.

Explore Potential Opportunities to Review and Update the City Charter, the Municipal Code, and Council Policies:

This committee will explore potential opportunities to update the City Charter, the Municipal Code, and Council Policies with the intent to have a more transparent, effective, equitable, and accountable government.

Boards and Commissions:

In 2019, we began working on improving the process for boards and commissions based on recommendations from the City Auditor and feedback from residents. I share my colleagues' interest in continuing those efforts. I anticipate that the revisions recommended by this committee will be considered by Council in the near future. I would also like to have an update at the end of 2020 on how those changes are working.

Customer Service and Public Outreach:

Over the last year, this committee has explored how the City communicates with residents. This year, we will continue this work to improve city services through identifying effective resident engagement strategies. To accomplish these goals, I am proposing the following:

- **Update on Get It Done App:**

I would like to continue to receive updates on Get It Done, such as efforts to improve the standard responses to the public when they engage in the app, implementation of the Spanish version of the application, among other features. I would also like to see data brought forward regarding the breakdown of reports by council district. This will allow us to have a better understanding of where we may need to increase awareness of the application, as well as better understand the different needs within each council district.

- **Update on 311:**

I would like for this committee to receive updates from the Performance and Analytics Department on the progress of the 311 system.

- **Other City Departments:**

Additionally, I am interested in hearing reports from other City Departments on their customer service standards and explore potential ways in which they might be improved to provide a higher standard of customer service.

Thank you for the opportunity to develop a work plan with priorities for the Rules Committee for this upcoming year. Should you have any questions, please contact my office at (619) 236-6699.